IN THE SUPREME COURT OF PENNSYLVANIA

No. 28 WAP 2024

REPUBLICAN NATIONAL COMMITTEE, REPUBLICAN PARTY OF PENNSYLVANIA, and WASHINGTON COUNTY BOARD OF ELECTIONS,

Appellants,

v.

CENTER FOR COALFIELD JUSTICE, et al.,

Appellees.

AMICUS BRIEF OF SECRETARY AL SCHMIDT AND DEPARTMENT OF STATE

Kathleen M. Kotula (No. 86321) Kathleen A. Mullen (No. 84604) Pennsylvania Department of State 306 North Office Bldg. 401 North Street Harrisburg, PA 17120-0500

October 11, 2024

Michael J. Fischer (No. 322311) Aimee D. Thomson (No. 326328) Jacob B. Boyer (No. 324396) Office of General Counsel 333 Market Street, 17th Floor Harrisburg, PA 17101 aimeethomson@pa.gov (223) 234-4986

Counsel for Amici Secretary of the Commonwealth Al Schmidt and Department of State

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INTEREST OF AMICI CURIAE

The Secretary of the Commonwealth and the Department of State file this amicus brief to aid the Court's resolution of this matter.

The Department of State administers the Statewide Uniform Registry of Electors ("SURE"). 25 Pa.C.S. § 1222. The SURE system is highly relevant to the arguments made by the parties and is directly implicated by the relief ordered in this matter.

In addition, the Secretary has a strong interest in ensuring that counties are canvassing ballots and certifying election results consistent with the requirements of the Election Code and the Pennsylvania and U.S. Constitutions so that he may properly fulfill his statutory responsibilities, which includes certifying the results of all elections in Pennsylvania. 25 P.S. §§ 2621(f), 3159.1

¹ This brief was not authored or paid for, in whole or in part, by any person or entity other than *amici* and their counsel.

ARGUMENT

This appeal concerns the actions of a single county board of elections that segregated mail-ballot² packets returned with obvious but fatal defects, but then refused to tell inquiring voters whether their mail ballot had been segregated. Opinion and Order, *Ctr. for Coalfield Justice v. Washington Cty. Bd. of Elections*, No. 2024-3953, at 5 (C.P. Washington, Aug. 23, 2024) ("C.P. Washington Op."); Memorandum Opinion, *Ctr. for Coalfield Justice v. Washington Cty. Bd. of Elections*, No. 1172 C.D. 2024, at 2-3 (Pa. Cwmlth., Sept. 24, 2024) ("Cmwlth. Ct. Op.").

In response to this specific factual situation, Common Pleas Court ordered the Washington County Board of Elections to, among other things, "notify any elector whose mail-in packet is *segregated* for a disqualifying error so the voter has an opportunity to challenge (not cure) the alleged defects," and "input the accurate status of the mail-in packet in the SURE system and provide the status to the elector *if requested*." C.P. Washington Op. at 4 (emphasis added).

² The Secretary and the Department refer to absentee ballots and no-excuse mail ballots together as "mail ballots."

The Secretary of the Commonwealth and the Department of State ("the Secretary") file this amicus brief to provide relevant background information and address certain points for the benefit of the Court as it undertakes its expedited review of the unusual facts presented in this appeal.

1. The Statewide Uniform Registry of Electors ("SURE")

Common Pleas Court ordered Washington County to "input the accurate status of the mail-in packet in the SURE system." C.P. Washington Op. at 4. This relief refers to a mechanism used by the county boards of elections to assign a status to a mail ballot in the Statewide Uniform Registry of Electors (or "SURE"), which is administered by the Department of State. 25 Pa.C.S. § 1222.

The SURE system is the statewide database of voter registration, voting records, and mail ballot processing. 25 Pa.C.S. § 1222; Marks Dep. Tr. at 24:3-16, Ctr. for Coalfield Justice v. Washington Cty. Bd. of Elections, No. 2024-3953 (C.P. Washington, July 23, 2024) (Exhibits at E7). Among other things, the SURE system has an entry for every mail ballot issued to a voter in each election. Each mail ballot entry is linked

to a barcode, unique to each voter, that is printed on the return envelope of the mail-ballot packet.

When a mail-ballot packet is returned by the voter to the county board of elections, the county scans the barcode into SURE to log that the ballot has been returned. Counties can then select a code to update the status of that ballot. Assigning certain codes to a mail ballot sends an automatically generated email to the voter if the voter provided an email with their mail-ballot application. The email is based on a template and varies depending on the code that the county has chosen to assign.

To facilitate the effective administration of elections, the Secretary has worked closely with the county boards of elections over the past four years to develop and update ballot status codes to reflect the various reasons why a county board would not count a mail ballot, and to draft the associated email templates received by voters. *See, e.g.*, Pa. Dep't of State, Statewide Uniform Registry of Electors (SURE) Project, B 23.9.0_County Release Notes (Mar. 11, 2024) (Exhibits at E35-E52); Pa. Dep't of State, Statewide Uniform Registry of Electors (SURE) Project, County Release Notes Build 24.8 (Aug. 23, 2024) (Exhibits at E53-E68);

Marks Dep. Tr. at 34:12-35:2, 36:21-37:2 (Exhibits at E10).³ The Department has endeavored to create ballot status codes that all counties can use no matter their practices.

There are currently three general categories of ballot status codes for returned mail-ballot packets. The first is "RECORD," which designates that a voter's mail-ballot packet has been returned in some form. Exhibits at E44, E66; Marks Dep. Tr. at 94:3-9 (Exhibits at E25). The second is "PEND," which is one option for counties that choose to notify voters of obvious errors that will likely result in their ballot being cancelled during canvasing and to offer those voters an opportunity to address the error (i.e., "notice and cure"). Exhibits at E63-E64 (listing PEND codes). There are multiple PEND codes (e.g., "PEND – NO SIGNATURE") that can be used depending on the nature of the issue. *Id*. Use of PEND codes is completely optional. Exhibits at E36. The third is

³ The Secretary's exhibits do not substantively modify the record before the Court. The RNC's appendix included excerpts of the deposition of Deputy Secretary of Elections and Commissions Jonathan Marks, as well as the March 2024 SURE release notes. Because the appendix was not numbered, the Secretary attaches the full Marks deposition and reattaches the March 2024 release notes for ease of reference. The Secretary also attaches the currently operative SURE release notes, which were issued in August 2024.

"CANC," to be applied if the ballot will not be counted, or has not been counted, due to an error. Exhibits at E64-E65 (listing CANC codes). Here, too, there are multiple CANC codes (e.g., "CANC – NO SIGNATURE") that can be used depending on the defect. *Id*.

The Department first offered the PEND codes ahead of the 2024 Primary Election as an option for counties that "offer[] ballot curing." Exhibits at E36; Marks Dep. Tr. at 31:6-32:15, 34:9-35:2 (Exhibits at E9, E10). In response to feedback from the county boards, the Department revised the release notes in August 2024. Exhibits at E53-E68; Marks Dep. Tr. at 75:13-78:10 (Exhibits at E20-E21).

Consistent with state and federal law, see infra 7-8, if a county board of elections selects a PEND or CANC code, the associated automated email will inform the voter that they can go to their polling place on Election Day and "cast" or "request" a provisional ballot. Exhibits at E63-E65; contra RNC Br. at 9. By design, however, the message does not state that the provisional ballot will be counted.

Counties have complete discretion on *whether and when* to select a PEND or a CANC codes, including after Election Day. Marks Dep. Tr. at 39:4-9, 69:1-4, 83:23-84:1, 88:18-89:15, 96:2-12 (Exhibits at E11, E19,

E22, E23-E24, E25). The Secretary does, however, encourage counties to accurately update a mail ballot's final status in SURE. Accurate records facilitate effective election administration and enable the Secretary to identify and address systemic errors that prevent registered, eligible voters from having their ballot count.

2. Any question about provisional voting should be addressed by this Court in *Genser*

The RNC repeats several arguments challenging provisional voting that are squarely covered by this Court's grant of allocatur in *Genser v*. *Butler County*. RNC Br. at 4-5, 16-17, 21-26. The Court should address the RNC's arguments there, where the factual record concerns provisional voting and the legal questions have been thoroughly briefed by the parties and amici.

As the Secretary explained in *Genser*, every voter in this country is entitled to fill out a provisional ballot on Election Day if they believe they are registered and eligible to vote but their eligibility to vote at their polling place is in doubt. Br. of Dep't of State and Secretary Al Schmidt as Amici Curiae in Support of Appellants, at 6-11 & n.5, *Genser v. Butler Cty.*, Nos. 26 & 27 WAP 2024 (Pa. filed Sept. 26, 2024); accord 52 U.S.C. § 21082(a); 25 P.S. § 3050(a.2), (a.4)(1); *In re Canvass of Provisional*

Ballots in 2024 Primary Election, No. 55 MAP 2024, 2024 WL 4181584, at *3 (Pa. Sept. 13, 2024); contra RNC Br. at 4-5, 16-17, 23-25. A Pennsylvania mail voter does not need to live in a county that has chosen to offer "notice and cure" to access their statutory right to cast a provisional ballot at their polling place.

3. This appeal does not concern "notice and cure"

This appeal does not concern the discretionary authority of counties to notify mail voters of obvious errors on the mail-ballot packet that will likely result in their ballot being cancelled during canvasing and offer those voters an opportunity to address the error—a process often called "notice and cure."

The RNC raises arguments that appear to challenge this discretionary authority. RNC Br. at 5, 28, 36-37, 38-43. These arguments mirror those made in its recently denied King's Bench application. See Application for the Exercise of King's Bench Power or Extraordinary Jurisdiction, at 30-31, 33-38, RNC v. Schmidt, No. 108 MM 2024 (Pa. filed Sept. 18, 2024) (application denied Oct. 5, 2024). The Court should not permit the RNC to backdoor the issues raised in its unsuccessful application into this appeal of a single county's decision to deny voters

information about the status of their segregated mail-ballot packets. See Cmwlth Ct. Op. at 2-3; C.P. Washington Op. at 5.

The RNC's arguments are also irrelevant to this matter. Common Pleas Court did not order Washington County to conduct "notice and cure"—to the contrary, its order specifically stated that notice was "so the voter has an opportunity to challenge (not cure) the alleged defects." C.P. Washington Op. at 4 (emphasis added). Nor did Common Pleas Court order Washington County to "determine whether an elector's mail ballot is valid" and "report that determination to the elector." Contra RNC Br. at 38-43. Instead, Common Pleas Court ordered Washington County to "notify any elector whose mail-in packet is *segregated* for a disqualifying error" that the ballot has been segregated. C.P. Washington Op. at 4 (emphasis added). It did so in the face of Washington County affirmatively withholding information from voters who inquired about the status of their ballot. There was no order to examine mail-ballot packets or segregate those with obvious but fatal defects.

Nor does this appeal implicate any holding from *Pennsylvania Democratic Party v. Boockvar*, 238 A.3d 345 (Pa. 2020); *contra* RNC Br. at 5, 23-25. In that case, this Court determined that counties did not have

to adopt the specific procedure requested by petitioners: "having the Boards contact those individuals whose ballots the Boards have reviewed and identified as including 'minor' or 'facial' defects—and for whom the Boards have contact information—and then afford those individuals the opportunity to cure defects until the UOCAVA deadline" of one week after election day. *Pa. Democratic Party*, 238 A.3d at 372. That procedure is not what Common Pleas Court ordered here. *Cf.* C.P. Washington Op. at 4.

The RNC's claim that "the General Assembly has forbidden doovers," RNC Br. at 28, goes well beyond anything this Court held in

Pennsylvania Democratic Party. It would also add a punitive dimension
to the Election Code in direct conflict with its actual purpose. Pa.

Democratic Party, 238 A.3d at 356 ("The purpose and objective of the
Election Code is to obtain freedom of choice, a fair election and an honest
election return." (cleaned up)).

4. The RNC's reliance on 25 P.S. § 3154 is inapt

Although the Secretary takes no position on the constitutional question raised in this appeal, 25 P.S. § 3154 does not support the RNC's position. *Contra* RNC Br. at 29, 34-35, 37-38. The RNC argues that no

due process violation exists because, in part, § 3154(a) states that the computation and canvassing of election returns is public. But § 3154(a) is not a notice provision. Instead, it states only that the "county board shall, at nine o'clock A. M. on the third day following the primary or election, ... publicly commence the computation and canvassing of the returns, and continue the same from day to day until completed, in the manner hereinafter provided." 25 P.S. § 3154(a). Nothing in this language requires a county board of elections to take any specific action that would "provide notice of mail ballot defects" to individual mail voters who choose to attend. *Contra* RNC Br. at 37.

To the contrary, reading any such requirement into § 3154(a) would be inconsistent with 25 P.S. § 3146.8, which specifically governs the precanvass and canvass of mail ballots. There, the Election Code requires the pre-canvass of mail ballots to begin at 7 a.m. on Election Day and the canvass no earlier than 8 p.m. on Election Day. *Id.* § 3146.8(g)(1.1), (2); *cf. id.* § 3154(a). It also limits who may observe the canvass of mail ballots. *Id.* § 3146.8(g)(1.1), (2); *In re Canvassing Observation*, 241 A.3d 339, 349 (Pa. 2020). And, because challenges to mail ballots "are not permissible under the Election Code," any individual permitted to

observe the canvass of mail ballots would not learn whether and why any individual mail ballot was set aside. *In re Canvassing Observation*, 241 A.3d at 350-51 (upholding county regulations governing the locations where observers were permitted to stand because, in part, observers had no right to "view the actual declarations on the ballot envelopes").

5. Common Pleas Court's order concerning poll books is unnecessary

Common Pleas Court ordered the Washington County Board of Elections to "properly document in the poll books that the elector has not 'voted' when an elector's mail-in packet is segregated for a disqualifying defect in accordance with 25 P.S. §3150.16 (which will allow the elector the opportunity to cast a provisional ballot)." C.P. Washington Op. at 4. This relief is unnecessary for two reasons.

First, district poll registers (i.e., poll books) are used by poll workers at polling places on Election Day. Amending the poll book would not provide notice to a mail voter, who would have no reason to visit the polling place unless they already intended to cast a provisional ballot.

Second, this relief does not change the voter's right to cast a provisional ballot nor any other decision that is made at a polling place on Election Day. As stated above, every voter in Pennsylvania is entitled

to cast a provisional ballot on Election Day if they believe they are registered and eligible to vote but their eligibility is questioned. Nothing appearing in a poll book modifies that right. A provisional ballot will not be *counted*, however, unless and until the county board of elections confirms both that "the individual was registered and entitled to vote" and that "the individual did not cast any other ballot, including an absentee ballot, in the election." 25 P.S. § 3050(a.4)(5)(i), (7)(i)(A); *see Sandusky Cnty. Democratic Party v. Blackwell*, 387 F.3d 565, 570 (6th Cir. 2004).

October 11, 2024

Kathleen M. Kotula (No. 86321) Kathleen A. Mullen (No. 84604) Pennsylvania Department of State 306 North Office Bldg. 401 North Street Harrisburg, PA 17120-0500 Respectfully submitted,

/s/ Aimee D. Thomson

Michael J. Fischer (No. 322311) Aimee D. Thomson (No. 326328)

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Counsel for Amici Secretary of the Commonwealth Al Schmidt and Department of State CERTIFICATE OF COMPLIANCE

I certify that this filing complies with the provisions of the Case

Records Public Access Policy of the Unified Judicial System of

Pennsylvania that require filing confidential information and documents

differently than non-confidential information and documents.

Date: October 11, 2024

/s/ Aimee D. Thomson

Aimee D. Thomson

CERTIFICATE OF LENGTH

I certify that this brief complies with the word count requirement

set forth in Pennsylvania Rule of Appellate Procedure 531(b)(3).

Excluding matters identified in Pennsylvania Rule of Appellate

Procedure 2135(b), this brief is 2,523 words. I have relied on Word's word

count function to determine the length of this brief.

Date: October 11, 2024

/s/ Aimee D. Thomson

Aimee D. Thomson

Exhibits

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Marks Dep. Tr., Ctr. for Coalfield Justice v. Washington Cty. I	$Bd.\ of$	
Elections, No. 2024-3953 (C.P. Washington, July 23, 2024)	E01 –	E34
Pa. Dep't of State, Statewide Uniform Registry of Electors		
(SURE) Project, B 23.9.0_County Release Notes		
(Mar. 11, 2024)	E35 –	E52
Pa. Dep't of State, Statewide Uniform Registry of Electors		
(SURE) Project, County Release Notes Build 24.8		
(Aug. 23, 2024)	E53 –	E68



Transcript of Jonathan Marks

Date: July 23, 2024

Case: Center for Coalfield Justice, et al. -v- Washington County Board of Elections

Planet Depos

Phone: 888.433.3767

Email: transcripts@planetdepos.com

www.planetdepos.com

Transcript of Jonathan Marks Conducted on July 23, 2024

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IN THE COURT OF COMMON PLEAS OF WASHINGTON COUNTY,
                                                                                    APPEARANCES
                     PENNSYI VANTA
                                                                           ON BEHALF OF THE PLAINTIFF:
   -----x
                                                                              KATHLEEN A. MULLEN, ESQUIRE
  CENTER FOR COAL FIELD JUSTICE,:
                                                                              OFFICE OF CHIEF COUNSEL DEPARTMENT OF
  WASHINGTON BRANCH NAACP
   BRUCE JACOBS, JEFFREY MARKS, :
                                                                              306 North Office Building 401 North Street
  JUNE DEVAUGHN HYTHON, ERIKA :
                                                                              Harrisburg, PA 17120
   WOROBEC, SANDRA MACIOCE,
                                                                              (717) 783-0839
   KENNETH ELLIOT, and DAVID
10 DEAN,
                                                                      10 ON BEHALF OF THE PLAINTIFF:
                                                                              MARTIN BLACK, ESQUIRE
              Plaintiffs, :
12
                             : Case No. 2024-3953
                                                                              DECHERT, LLP
13 WASHINGTON COUNTY BOARD
                                                                              Cira Centre, 2929 Arch Street
14 OF ELECTIONS,
                                                                             Philadelphia, PA United States of America
15
             Defendant.
                                                                      15
                                                                             19104-2808
  -----x
                                                                              (215) 994-2222
17
                                                                      17
             Deposition of JONATHAN MARKS
                                                                          ON BEHALF OF THE DEFENDANT:
               Harrisburg, Pennsylvania
19
                                                                      19
                                                                              KATHLEEN A. GALLAGHER, ESQUIRE
20
                Tuesday, July 23, 2024
                                                                      20
                                                                              THE GALLAGHER FIRM, LLC
                     10:01 a.m.
                                                                      21
                                                                              3100 Koppers Building 436 Seventh Avenue
22
                                                                      22
                                                                              Pittsburgh, PA 15219
23 Job: 546180
                                                                              (412) 308-5512
24 Pages: 1 - 132
                                                                      24
25 Transcribed by: Robert Kreb
        Deposition of JONATHAN MARKS, held at the
                                                                                   APPEARANCES
   offices of:
                                                                          ON BEHALF OF THE DEFENDANT:
                                                                      3
                                                                              DAVID J. BERARDINELLI, ESQUIRE
                                                                              DEFOREST KOSCELNIK & BERARDINELLI
            OFFICE OF GENERAL COUNSEL
                                                                              436 Seventh Avenue 30th Floor
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             Harrisburg, Pennsylvania 17101
                                                                               (412) 227-3135
             (717) 783-6563
                                                                      9 ALSO PRESENT:
                                                                      10
                                                                              Brad Sydorick - Videographer
        Pursuant to Notice, before KYLAN BARRY, Notary
                                                                              Konly Harding -Planet Depos Tech
12 Public in and for PENNSYLVANIA.
                                                                      12
                                                                              Sara-Paige Silvestro - Public interest law
                                                                              Claudia De Palma - Public interest law
13
                                                                              Mimi Mckenzie - Public Interest Law
14
                                                                      14
15
                                                                              Marian K. Schneider, Esquire
                                                                              Kate Steiker-Ginzberg, Esquire
17
                                                                      17
                                                                              Witold Walczak, Esquire
19
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22
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	Conducted	d on July 23, 2024
1 CONTENTS	5	7 1 ACLU Pennsylvania for Plaintiffs.
2 EXAMINATION OF JONATHAN MARKS	PAGE	2 MS. MULLEN: Kathleen Mullen, Deputy Chief
3 By Ms. Gallagher	7	
,	81	3 Counsel, Pennsylvania Department of State for the
•		4 Witness, Deputy Secretary Marks.
•	85	5 THE VIDEOGRAPHER: The court reporter
By Mr. Berardinelli	113	6 today is Kylan Barry, representing Planet Depos. The
7 By Ms. Gallagher	120	7 witness will now be sworn.
B By Mr. Black	125	8 Whereupon,
		9 JONATHAN MARKS,
IO EXHIBITS		10 being first duly sworn or affirmed to testify to the
(Retained by counsel.)		11 truth, the whole truth, and nothing but the truth,
12 MARKS DEPOSITION EXHIBIT	PAGE	12 was examined and testified as follows:
13 Marks' 1 Release Notes SURE System	30	13 THE REPORTER: Thank you. We may begin.
4 Marks' 2 PA Provisional Voting	33	14 EXAMINATION BY COUNSEL FOR THE DEFENDAL
15 Guidance		15 BY MS. GALLAGHER:
6 Ostrander's 5 Email example from SURE	69	
7 System		16 Q Can you state your name, please?
8 Ostrander's 9 Meeting Invitation	75	17 A Yes. First name is Jonathan, J-O-N-A-T-H-
9 Marks' 3 Guidance abseentee	89	18 A-N, last name Marks M-A-R-K-S.
00 ballots 04/03		19 Q Mr. Marks, I'm Kathy Gallagher. And we'll
1 Ostrander's 10 Ballot Instructions	119	20 be asking you some questions today. Preliminarily,
2		21 thank you and your counsel for being available for
3		22 us. We know it was relatively short notice.
4		23 Hopefully we're not going to get take too long,
25		24 too long today and be to get you through and out of
		25 here. Could you tell us, please give us some of your
	6	8
1 PROCEEDINGS		1 educational background?
THE VIDEOGRAPHER: Here b	pegins media	2 A So my educational background was actually
number 1 in the videotaped deposition	-	3 a adult student, I attended Ashford University
4 Marks in the matter of Center for Coa		4 remotely in Iowa for two years. My work history
5 et al, v. Washington County Board of 1		5 since February of 2019, I've been Deputy Secretary
,		
6 Court of Common Pleas, Washington	•	
Pennsylvania, case number 2024-3953		7 the commissioner for the Bureau of Commissions
Today's date is July 23rd, 2024.		8 Elections and Legislation at the Department of State.
time on the video monitor is 10:11 a.i		9 That was from 2011 through 2019. Do you need me to
10 videographer today is Brad Sydorick,		10 go back further than that?
1 Planet Depos. This video deposition i	s taking place	11 Q I think that would do it.
2 at 333 Market Street on the 17th floor	r in Harrisburg,	12 A All right.
13 Pennsylvania, 17101.		13 Q And if you could tell us briefly, please,
Would counsel please voice ide	ntify	14 what are your duties now as Deputy Secretary of
15 themselves and state whom they repre	-	15 Elections and Commissions?
MS. GALLAGHER: Kathleen C		16 A So I oversee the Bureau of Elections, also
7 behalf of the Republican National Cor	•	17 the Bureau of Campaign Finance and Lobbying
18 purposes of this deposition, I'll also be		18 Disclosure, as well as the Bureau of notaries and
	•	
19 questions on behalf of the Republican	rarty of	19 legislation.
20 Pennsylvania.		20 Q And with respect to overseeing elections,
MR. BERARDINELLI: David B		21 given February, 2019, you were you held your
22 the Washington County Board of Elec		22 position when Act 77 was enacted in October of that
MR. BLACK: And Martin Black	k from Dechert,	23 year. Is that correct?
24 LLP for the plaintiffs.		24 A I did, yes.
25 MC CCINEIDED, Morion Color	: 1 6 41	25 O Olean Didessar have annimust Demote

25 Q Okay. Did you have any input Deputy

MS. SCHNEIDER: Marian Schneider from the

25

12

Conducted on July 23, 2024

Secretary with or work with the General Assembly in the creation of Act 17?

MS. MULLEN: Objection. Go ahead.

A The Department of State did provide input on the legislation through its legislative staff.

Q And could you also tell us please, what you did, if anything, to prepare for today?

1 voter is a regivalist also verifying information provide input on the legislation through its legislative staff.

5 county issues for process involution in the pro

8 A I read a copy of the complaint and the
9 attached appendices, also reviewed some emails the
10 previously sent regarding the SURE status codes.
11 THE VIDEOGRAPHER: Sorry, I don't mean to

12 interrupt, but I did drop out of the Zoom due to 13 connection error, so I don't know if you want to go

14 off the record.

15 MS. GALLAGHER: Yeah, let's -- yeah, we

16 want to go on -- we'll wait.
 THE VIDEOGRAPHER: All right. One minute.

18 We we're going off the record. The time is 10:14.

(Off the record.)

THE VIDEOGRAPHER: We are back on the

21 record. The time is 10:16.

MS. GALLAGHER: Could you read back the

23 last question, please?

24 (Playback as requested.)

25 THE REPORTER: Were you able to hear that?

1 voter is a registered voter within the county, and

2 also verifying the identify -- identification

3 information provided by the voter. If the

4 identification information checks out, then the

5 county issues a mail ballot to the voter. And that 6 process involves printing out a mailing label,

7 essentially, that has the voter's unique information

8 as well as a unique identifying number that is

9 attached to the mail ballot request and attached

10 likewise to the voter's record.

11 That is then mailed out to the voter. The 12 voter, once the -- once she receives the ballot, will

13 complete the ballot, insert the ballot in the inner

14 secrecy envelope is the term of art most people use.

15 It's a yellow envelope, seal that envelope, then

16 insert that envelope into the outer declaration

17 envelope on which is the declaration of the voter

18 verifying where they have to affirm that they are

19 qualified to vote in the election, and they must also

20 sign and date the declaration envelope and then

21 return it to the county election office.

22 If a county -- if a voter is on the

23 permanent mail-in voter list --

24 Q Could you explain, excuse me. I don't

25 mean --

MS. GALLAGHER: Yeah.

BY MS. GALLAGHER:

Q And Deputy Secretary Marks, did you meet

with -- other than your counsel, did you meet with

5 anyone else prior to today in preparation of your6 deposition?

7 A No, just counsel.

Q Okay. I'd like if you would -- with

9 respect to mail-in ballots, could you walk us through

10 the process of from, you know, applicate -- from the

11 voter perspective?

12 A From the voter's perspective?

13 Q Uh-huh.

14 A Okay. So from the voter's perspective the

15 voter must first submit an application to request a

16 mail-in ballot. And -- well, I'll get into the

17 permanent mail-in voter list in a minute. But you

18 submit an application that application, you have to

19 provide identification in the form of either your

20 driver's license number, if you do not have a

21 driver's license number, the last four digits of your

22 social security number.

23 Submit that application to your county

24 election office. The county election office

25 processes that, and that involves confirming that the

1 A Yeah.

2

10

Q -- to interrupt. If you could explain for

3 the record what that means.

A Permanent -- so the statute calls it

5 permanent. It's actually -- we use the term annual

when we're describing it because the voter has to

7 submit an application annually. But if the voter

8 does that, they are entitled to receive mail-in

9 ballots for every election in that election cycle up

10 to actually, I believe into February.

11 And I forget if it's the first Monday or

12 second Monday in February. But they're entitled to

13 receive without having to make any additional

14 request, a mail-in ballot for every election, they're

15 entitled to vote in during that period of time.

6 Q So once the ballot is sent back in, we've

17 -- you've gotten that far, and I apologize for

18 interrupting you, then what's the process for the

19 ballot?

20 A So the first thing the county does is they

21 will mark it as received, and we -- our guidance is

22 to date that, to mark the date that it was received,

23 and then they will scan it into the SURE system, the

24 Statewide Uniform Registry of Electors. And at that

25 point, the ballot will be marked as received.

13 15 Q You just get this out of the way. You 1 it does not have the force and effective law. If just referred to the term guidance, I believe. Could that's -- if that's your question. That's my you tell us please what that means? What a guidance layman's understanding of it. is? Q Anyway, you anticipated the question, so 5 A A guidance is basically the department's that was great. Are you familiar with the term guidance or articulation of best practices to county directive? election offices for how to process work in the A Yes. 8 Q Could you tell us please what a directive administration of elections. 9 is? Q With respect to the county boards and your 10 office, is there a division of jurisdiction, for lack 10 A A directive is something that the 11 Secretary of the Commonwealth has explicit authority 11 of a better word? 12 MS. MULLEN: Objection. 12 to issue on matters of election administration. An 13 Q Or responsibility? 13 example would be directive on the use and 14 A There is, the - both the secretary and 14 implementation of voting systems, for example. 15 the Commonwealth - secretary of the Commonwealth and Q With respect to mail-in ballots, what is 16 the County Boards of Elections have in the election 16 the authority of the secretary with respect to mail-17 code, they have their separate scope of authority and 17 in ballots as -- go ahead. 18 it's outlined in the Pennsylvania election code. 18 MS. MULLEN: Objection. Q To the ballot itself, and the envelope --Q And I'm not asking for you for a legal 20 opinion, I'm sure your counsel will tell me, but in 20 declaration envelope. 21 your understanding, what is the authority of the 21 A Well, I -- to the ballot itself, well, 22 county boards with respect to mail-in ballots in the 22 I'll start with the envelope. The secretary does 23 mail-in ballot system? 23 have the statutory authority to prescribe the form of MS. MULLEN: Objection to vagueness. 24 24 the balloting envelopes as well as the instructions 25 MR. BLACK: Objection to form 25 that are included with those envelopes. 14 16 Q As to -- let me re-ask the question. Who Q And I believe earlier you referred to 1 administers or has responsibility at the county level something commonly referred to as a secrecy envelope. for handling and processing a voter's mail-in ballot? 3 A Correct. A That would be the County Board of 4 Q Is that also the design or that envelope Elections. also a responsibility of Department of State? Q Okay. And with respect to the term A Yes. curing, are you familiar with that, that term? Q With respect to what refer to as the A I am, yes. declaration envelope or the outside envelope, I Q And what's your understanding of the term believe you testified that's within the secretary's 10 curing? 10 authority. Does that -- what does that authority A My understanding of the term curing is 11 extend to with respect to the declaration envelope? 12 giving a voter who has made a fixable error on ballot 12 MS. MULLEN: Objection. 13 envelope, an opportunity to cure that defect before 13 THE WITNESS: I'm not sure what you're 14 election day. 14 asking. I mean, it's a --15 Q Who makes the decision as to whether or 15 BY MS. GALLAGHER: Q Okay. Yeah, that was probably not a good 16 not a voter gets that opportunity? A That would also be the County Board of 17 way to ask it. On the -- could you tell us what

19 Q And as we just spoke guidance, is a
20 guidance finding, and I don't mean that in a legal
21 sense or is it -- could you describe what authority
22 guidance has from the Department of State level?
23 MR. BLACK: Objection to form.

19 A So it's the declaration of the voter
20 essentially affirming that they're qualified to vote
21 in the election, and that they haven't cast another
22 ballot in the election. And then under that
23 affirmation or perhaps next to the affirmation,

24 A It is our expectation when we issue

18 Elections.

25 guidance that counties will follow that guidance, but

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18 appears on a declaration envelope?

24 depending on given county's envelope layout is an

19

20

1 and also insert a date for when they completed that.

- Q And is that -- is the envelope that you've
- just discussed, the envelope that is mailed to the
- County Board of Election?
 - A By the voter --
- O Yes.
- A -- yes.
- Q The other one I would ask -- so we talked
- about guidance and directive. What about a
- 10 regulation, what's a regulation?
- A A regulation is essentially a -- it is
- 12 something that an agency has been authorized to
- 13 issue. And it usually accompanies a statute that for
- 14 the Department of State, the best example would be
- 15 the regulations related to the use of the Statewide
- 16 Uniform Registry of Electors.
- Q When you say -- I want to get that
- 18 regulation related to the use, I just want to make
- 19 sure I use your word. What do you mean by that?
- A Well, it's -- so -- and those regulations
- 21 sometimes cover not only the activities of, so in the
- 22 example of SURE, it's not just activities of the
- 23 county, but also may include activities related to
- 24 the -- to SURE of the department and even outside
- 25 entities that may be requesting information regarding
- 1 or that's contained in the Statewide Uniform Registry
- 2 of Electors. But it's basically a -- it's rulemaking
- by an agency as opposed to a statutory requirement.
 - Q And is there a process that a regulation
- goes through before it's adopted?
- A There is --6
- MS. MULLEN: Objection.
- A Sorry. There is -- there's a drafting
- 9 process to my knowledge, again, not an attorney, but
- 10 I believe there's public comment period typically on
- 11 regulations. And then there's an independent review
- 12 body that reviews proposed regulations before they're
- 13 ultimately published.
- Q And I think we can go back. We've covered
- 15 that another way. We were talking about what happens
- 16 to a ballot, it's received in the County Board of
- 17 Elections, is where we dropped off. If you could
- 18 walk us through that again, please.
- MS. MULLEN: Objection.
- 20 A So once it's received, as I said, our
- 21 guidance to county says that they date stamp it so
- 22 that it's clear what date it was received and then
- 23 they scan it. And that records the ballot as
- 24 returned in the -- in the SURE system. And then
- 25 counties must keep those ballots secure until they

- 1 begin pre-canvassing or canvassing the ballots.
- You know, in the interim, you know, they
- may be organizing them, you know, by precinct, for
- example, to prepare for the pre-canvassing. But
- generally once they've recorded the ballot, they are
- required by statute to keep those ballots securely
- until pre-canvassing begins.
 - Q And when does the pre-canvass begin?
- A It cannot begin earlier than election day
- 10 7:00 a.m., I believe, on election day.
- 11 Q Okay. What occurs during the pre-canvass?
- A Basically, the county election office, or
- 13 the County Board of Elections will go through all of
- 14 the ballots that have been submitted by voters,
- 15 confirm that the information is accurate and
- 16 complete. They will set aside any ballots that may
- 17 have a defect at that time, the rest of the ballots
- 18 ultimately will be approved. And then the outer
- 19 envelope is opened exposing the secrecy envelope that
- 20 contains the ballot. Those are ultimately opened and
- 21 then tabulated by the Board of Elections.
- 2.2. Q And is there a name for the process when
- 23 they're tabulated?
- A Well, it's -- they're tabulated as part of
- 25 the -- of the pre-canvass or the official canvas.

O And when does the official canvass start? 1

- A The official canvass of all of the votes
- from the election starts on Friday morning, the
- Friday after election day.
- 5 Q Right.
- A So the pre-canvass and canvass of mail-in
- ballots is distinct from the official canvas. I know
- the term is used a lot, but --
- 9 Q That's what I would --
- 10 A -- they're different --
- Q -- trying to get --11
- 12 A -- distinct.
- Q -- trying to breaking down. Could you 13
- 14 tell us what those differences are?
- A Well, the pre-canvass and canvass of mail-
- 16 in ballots applies strictly to ballots cast --
- 17 absentee or mail-in ballots cast by voters. The
- 18 official canvass is actually the process of going
- 19 through all of the votes cast. Those include
- 20 election ballots cast at a polling place on election
- 21 day, as well as mail-in ballots. It includes a
- 22 little further downstream, the actual, you know, the
- 23 canvass and tabulation of any military and oversea
- 24 civilian ballots that may have come in up to seven
- 25 days after the election.

21

1 In the case of a -- of an absentee or

2 mail-in ballot where the voter's ID could not be

- 3 verified prior to election day, voters within six
- 4 days have an opportunity to provide a valid form of
- 5 ID and have those counted. So that official canvass
- 6 includes all of those activities. It also includes
- 7 reconciling all of the records of the counties during
- 8 the -- during the election. So it's a -- it's a long
- 9 tedious process to get to the end.
- 10 Q Are you familiar with the term provisional 11 ballot?
- 12 A I am, yes.
- 13 Q And when are provisional ballots processed 14 or canvased?
- 15 A Provisional ballots are canvased during 16 the official canvass period.
- 17 Q Subsequent -- upon completion of the
- 18 canvass process, is that what process then begins, or
- 19 what is the next step in the responsibility of the
- 20 Board of Elections?
- 21 A Once the official canvass has completed,
- 22 the next step is the process of certifying the
- 23 official election results.
- 24 Q And what does that mean?
- 25 A So the County Board of Elections, after it
- 22
- 1 is -- it is done, all of the activities that we just
- 2 talked about, will basically provide an unofficial
- 3 tabulation of the votes for the election. And at
- 4 that point, most counties call it their first
- 5 signing, where they'll sign off, the board will sign
- 6 off on the official returns, and then that starts a
- 7 five-day clock within which individuals -- individual
- 8 voters can request recount, for example, if they --
- 9 if they believe that any of the election results are
- 10 in error for any reason. And then once that five-day
- 11 clock ends, the county will sign off on the official
- 12 return.
- 13 Q And with respect to the official return,
- 14 so a voter in Pennsylvania, you did objection to form
- 15 here, can either vote at the polls on the machine, or
- 16 by mail-in ballot. Correct? Are they reported
- 17 differently or are they reported in the same manner?
- 18 MS. MULLEN: Objection.
- 19 A I'm not sure what you mean by reported.
- 20 Q Are the results of the election -- of any
- 21 election on the -- in the certification process, does
- 22 the totals, are they broken down by how the voter
- 23 cast a ballot?
- 24 A They are, yes.
- 25 Q Okay. Could you -- and how is that?

- 1 A So -- and you can see this on our website,
 - so it'll be broken down by election day votes cast
 - 3 for candidates, votes cast by mail, as well as votes
 - 4 cast by provisional ballot.
 - 5 Q With respect to mail-in ballots, is there
 - 6 a breakdown of ballots which were -- for this, we'll
 - 7 say, counted and ballots which were not counted for a
 - 3 potential defect or a defect?
 - MS. MULLEN: Objection.
 - 10 A Those can be reported by the county
 - 11 election officer. I wouldn't -- I wouldn't say
 - 12 that's necessarily part of the certification of the
 - 13 official results. The certification of the results
 - 14 of the election is the certification of the vote
 - 15 totals, so that would only include vote totals from
 - 16 ballots that were ultimately counted, but the county
 - 17 can report on ballots that were not counted and the
 - 18 reason they were not counted. And the same is true
 - 19 of, you know, whether it's mail ballots or
 - 20 provisional ballots, the county can provide an
 - 21 accounting of why certain ballots were not counted,
 - 22 or the votes on certain ballots were not counted to 23 be very particular.
 - 23 be very particular.
 - 24 Q Thank you. I'd like to talk a little bit 25 about the SURE system. For the record, could you
- 25 about the SURE system. Fo

1 explain what the SURE system is? What we refer to as

- 2 the SURE system?
 - A I'll try to be as brief as possible, but
- 4 the acronym SURE stands for Statewide Uniform
- 5 Registry of Electors. It is essentially the
- 6 Commonwealth's single uniform voter registration
- 7 database and that database, aside from allowing --
- 8 enabling counties to register voters and maintain
- 9 their official registry of voters, it also provides
- 10 for other processes like the processing of absentee
- 11 and mail-in ballots, and also the processing of
- 12 provisional ballots.
- 13 So it's essentially the official voter
- 14 registration database for the Commonwealth of
- 15 Pennsylvania on which all counties must maintain 16 their official voter registry.
- 17 Q Does that also help the -- strike that.
- 18 Excuse me.
- With respect to the term poll book
- 20 reconciliation, can you explain what that means?
- 21 A So the term poll book is, I don't know
- 22 that it's actually used in the -- in the voter
- 23 registration law, but the poll book is the district
- 24 register, which is basically a list of the registered
- 25 voters for a specific election district or precinct,

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if you will, within a county.

- Q And the county board maintains those?
- 3 A Yes.
- Q That was not a question, I apologize for
- the form, but that was posted here.
- A Yes. The county board maintains those.
- Q Does the information in the SURE system
- help the county board to do that? Is that the source
- of information in part for poll book record keeping?
- A Yes, because the counties must maintain
- 11 their official voter roles in the SURE system. Then
- 12 both the general register, which is the entire voter
- 13 role for the county, and the district registers
- 14 within that county are generated from the SURE 15 system.
- Q With respect to an individual voter, what
- 17 information is contained in the SURE system about
- 18 individual voters?
- A Well, I -- obviously the voter's name,
- 20 their address of registration. There is personal
- 21 identifying information contained in the SURE system
- 22 such as the voter's date of birth, identifying
- 23 information like the voter's driver's license number
- 24 or the last four digits of their social security
- 25 number. Their record will also be linked to a
- 1 specific precinct within the county which is then
- 2 linked to voting district. So, you know, their
- 3 congressional district, their state senate district,
- 4 their state house district. So all of that
- 5 information is contained on a voter's record in the
- SURE system.
- Q Is registration information -- political
- party registration information contained?
- A Yes. Their political party registration, 10 yes.
- Q Is the information contained in the SURE 11 12 system publicly available?
- MS. MULLEN: I'm going to object to this
- 14 line of questioning. We're getting a little farfield
- 15 from the categories of information that you talked 16 about meeting for this case. So I'll let him answer
- 17 the question. But, you know, we've talked about time
- 18 limitations here, and you're going to keep wasting
- 19 time then.
- 20 MS. GALLAGHER: I understood. For
- 21 purposes of the record, there are allegations or
- 22 discussions about information gleaned from the SURE
- 23 system.
- 24 THE WITNESS: So I believe your question
- 25 was, is that information, public information and the

- 1 answer is, some of it is, not all of it. Obviously
- the personal identifying information, like the
- driver's license number and the partial social
- security number are not public records. But a lot of
- the information is public record.
- BY MS. GALLAGHER:
 - Q And just the last part, would that -- what
- would that include, just to get through this?
- A It would include -- I will probably forget
- 10 some specific things, but it certainly can include
- 11 the name of the registered voter, the voter's
- 12 political party affiliation, their address of
- 13 registration. Unless for some reason they are a
- 14 confidential voter whose address cannot be disclosed.
- 15 It would include vote history showing whether they
- 16 voted in an election and also includes the method of
- 17 voting in that election.
- 18 Q Okay. Fair enough.
- 19 A Includes their precinct as well, and --
- 20 Q Does it show votes being recorded for --
- 21 let me strike -- let me ask it this way. With
- 22 respect to the upcoming general election, I'll go
- 23 backwards to make sure within the prior election, the
- 24 April, 2024 primary. I cast my mail-in ballot. It's
- 25 in, assume it's received by my county board,
- 26
- 1 Allegheny County. Is that reflected in the SURE
- system?
- A It -- there will be a vote history record
- 4 that will show that the voter voted, and it will also
- indicate the method of voting. So if a voter voted
- by mail ballot, it'll indicate that in the public --
- publicly available information.
- Q And is that information available in real
- 9 time or there -- is it sequenced when the information
- 10 can be made available, if that makes sense?
- A It's -- well, I can only speak to the
- 12 department. The department provides what's called
- 13 the full voter export, which is actually a list of
- 14 every valid, you know, registered voter in the
- 15 Commonwealth. And it includes vote history and all
- 16 the other information we talked about, that is
- 17 published once a week.
- 18 Q Okay.
- A If someone goes to a county board of
- 20 elections and request public information, I believe
- 21 the county would be obligated to provide that as 22 quickly as possible.
- Q Thank you. And one other question is
- 24 regard, which has been on -- every time I listen to
- 25 the news and hear about Pennsylvania's ballots are

Conducted on July 23, 2024 29 31 about to go out. When do ballots go out in 1 please and tell me -- tell us if you're familiar with Pennsylvania, mail ballot? that document. Yeah, that's fine. A Well, the answer is it depends on the A Yes, I am familiar with this. 3 individual county. So --Q And could you tell us what this document Q Well, the earliest date that they can go is, please? A These are -- they're release notes for a out. 6 MS. MULLEN: Talking about for a general deployment of changes that we made to the SURE system 8 back in March of this year. election? MS. GALLAGHER: General election of O And what's a release note? 10 November. 10 A A release note is basically something that A About 50 days. There are some exceptions. 11 we issue to the counties that outlines the changes 12 Certain military and overseas civilian ballots 12 that we've made to the SURE system. It -- sometimes 13 actually have to go out earlier than that. But 13 it provides them with, you know, a job aid or some 14 generally, it wouldn't be earlier than 50 days before 14 other information that they may need to know the 15 an election depending on when a county has all of its 15 process work under the new changed, you know, 16 balloting materials printed, it's -- it's going to be 16 application. In this case here, these release notes 17 the answer to your question about when they go out in 17 were primarily related to changes that we were making 18 an individual county. And sometimes that can vary 18 to the ballot response types in the SURE system. 19 because of things like litigation or other things Q We can get to that in a moment, but could 20 that may hold up the process of finalizing the 20 you tell us how -- this document we've spoken about, 21 ballot. 21 guidance, directive, regulation, is this document any 2.2. Q Is there a date by which they have to go 22 one of the three of those? 23 out? 23 A It is not, no. 24 A There is, yes. It is the second Tuesday. Q And how is a release note developed? 25 It's basically two weeks before election day is the 25 A A release note is essentially a summary of 30 1 absolute latest that counties can begin delivering 1 changes that we've made to the SURE system. So it is 2 mail ballots. developed with our election staff in concerts with the IT staff that is developing the changes to the Q Okay. And I think we can go on. I'd like 4 to use the -- it would be this document. Yes. We'll SURE system. But it is really designed to summarize mark this as Marks' 1. for the counties what is -- what is being changed in Martin, you guys gave (indiscernible) 00:32:22, the SURE system. 6 didn't you? Q Almost a user manual, is that -- is that 8 MS. MULLEN: That's from Ostrander? 8 if --9 MS. GALLAGHER: Excuse me. A I don't know that I would call it a user 10 MR. BLACK: No, it's fine. She just 10 manual so much as it's -- it's kind of a -- trying to 11 remarking it Marks' 1. 11 think of a good analogy, it would be almost like a MS. SCHNEIDER: You're remarking the 12 12 product notification. So for example, if Microsoft 13 Ostrander case. 13 make changes to one of its products, they may issue a MS. GALLAGHER: I would just -- was going 14 document that summarizes those changes. That's what 15 to leave those as Ostrander just to keep it more 15 this is. 16 simple. 16 O Okay. 17 MS. SCHNEIDER: Okay. A It is sometimes accompanied with updated MS. GALLAGHER: I thought it would be 18 18 guidance if the process has changed and the guidance 19 that it's been issued previously needs to be changed 19 easier. 20 MS. SCHNEIDER: Thank you. 20 as a result.

21

Q Was the March 11th, 2024 release notes,

A It would be referenced here, and I'm not -

24 - we may have updated a job aid that goes through the

25 process of processing absentee and mail-in ballots as

22 were they accompanied by a guidance?

(Marks' 1 was marked for identification

Q Showing you what's been marked as your

25 Exhibit 1. Could you take a look at that for us

22 and is attached to the transcript.)

23 BY MS. GALLAGHER:

35

1 a result of these changes.

- Q Why don't we -- it would be Marks' 2. And I apologize, this was produced in another case, so I
- 4 just keep it. Marks' 2.
- 5 MR. BLACK: Just so we're clear, Marks' 2
- 6 is the Pennsylvania Provisional Voting Guidance
- 7 document.
- 8 MS. GALLAGHER: Yeah.
- 9 MR. BLACK: Dated March 11th, 2024, 10 version 2.1.
- 11 Q Deputy Secretary, Marks' -- Counsel's done 12 a good job of that, but could you identify it for us, 13 please?
- 14 A Yes. This is Pennsylvania provisional 15 voting guidance dated March 11th, 2024.
- 16 (Marks' 2 was marked for identification
- 17 and is attached to the transcript.)
- 18 Q And we will come back to it, but just for
- 19 purposes of clarity, because the release notes which
- 20 you've mark -- which is Marks' 1's updated that same
- 21 date, it's not -- I just wanted to make sure, are
- 22 these related to each other at all?
- 23 A I don't know that they're directly related
- 24 to each other, but we did -- we did make changes to
- 25 this, and this is guidance, the -- as noted on the
- 34
- 1 cover. But we did make changes to our guidance on
- 2 the processing of provisional ballots at the same
- 3 time that we were deploying these changes to the SURE
- 4 system.
- 5 Q Fair enough. I just wanted to make sure
- 6 it was not related to the actual release notes. If
- we could turn back to those, could you tell us --
- 8 A The release notes?
- 9 Q The release notes, yes. Why were the
- 10 release notes developed or why were the changes to 11 the SURE system?
- 12 A Well, the changes to the SURE system were
- 13 developed to provide counties with options that best
- 14 met their needs -- that best met their needs for
- 15 processing absentee and mail ballots.
- 16 Q Could you explain that a little better?
- 17 A So we -- the primary change that we are
- 18 announcing here was the addition of pending status
- 19 codes. So for example, we talked a while ago about
- 20 the term cure. So for example, if a county provides
- 21 voters an opportunity to cure a ballot, they may want
- 22 to put them into a pending status. And we were -- we
- 23 were trying to accommodate that process where it
- 24 would essentially tell the voter, your ballot is in
- 25 this pending status because you made an error and you

- 1 need to do additional follow up with the County Board
- 2 of Elections to resolve that.
- 3 Q Fair enough. With respect to what the
- 4 board, putting aside the update and what's contained
- 5 in the release notes, which we'll get to in a moment,
- 6 what is the obligation of a county board to input
- 7 into the SURE system when it receives a mail-in
- 8 ballot?
- 9 MULLEN: Objection.
- 10 Q I'm not asking for a legal just to be
- 11 clear, but from a practical standpoint, what does the
- 12 SURE system have to reflect?
- 13 A The SURE system would at least have to 14 reflect that a ballot was received.
- Q And again, not, I'm asking you legal
- 16 conclusion, I'm sure your counsel will object,
- 17 received, is there any other information that has to
- 18 be provided about that information to the best of 19 your knowledge?
- 20 MS. MULLEN: Objection.
- 21 Q About ballot, excuse me. Other than it
- 22 was received.
- 23 A The date I want you is received.
- 24 Q If you could take a look at, in the top
- 25 left hand corner, there is a -- I'm not sure what
- 4
- that says. I believe it says TOP plus amber plus
- 2 strict.
- 3 A In the right hand corner.
- Q In the right hand corner.
- 5 A Yes.
- Q I'm sorry, I'm left-handed always looks
- backwards. Could you tell us what that means?
- 8 A That's a traffic light protocol marking.
- 9 It's something that the department adopted. The
- 10 federal government uses it to identify information
- 11 that may be sensitive in nature. So amber plus
- 12 strict, is this was intended to be distributed only
- 13 to county election officials who needed to know this
- 14 information.
- 15 Q And what was the purpose of limiting
- 16 dissemination, for lack of a better word?
- 17 A Well, in -- our release notes, in many
- 18 cases, go into details about the SURE system that 19 could potentially compromise the security of the
- 20 system.
- 21 Q Fair enough. Who is involved and with
- 22 respect to the development of the changes to the SURE
- 23 system that are reflected in the release notes?
- 24 A Well, I -- that includes certainly
- 25 counties provide input. A lot of the changes we make

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1 to the SURE system are the result of requests made by

- 2 county election officials. It also involves our own
- 3 staff in our division of SURE who work with our IT
- 4 staff to actually define and then ultimately develop
- 5 the systematic changes to the SURE system.
- Q And without asking what they -- what any
- opinions are, do you also obtain legal opinions
- during the course of the process?
- A If it is necessary to consult our counsel 10 about a change to the SURE system, yes.
- Q Okay. And were legal opinions required
- 12 for this document?
- 13 MS. MULLEN: Objection.
- Q For the -- excuse, strike that. For the
- 15 changes to the SURE system.
- A I believe -- I believe we did consult with
- 17 our counsel. The department consulted with counsel 18 regarding the addition of the pending codes to the 19 SURE system.
- Q Thank you. If you could turn to page 2 of
- 21 the document. I apologize to -- first page,
- 22 following information outlines the changes which will
- 23 be deployed after the close of business on March
- 24 11th, 2024. Do you agree that that's what that
- 25 portion of the document reads?

- 1 at the end of the second line of that paragraph,
- there were these, these options may be used if a
- county offers ballot curing. So this was optional.
- Was it -- is it fair to say that the options were
- optional for the county to use?
- A Yes. I would note that the very first
- sentence actually spells that out very clearly in all
- caps, they were adding six optional pending status
- reasons.
- 10 Q Thank you. I'd like to go down to the
- 11 next paragraph or the next line below, below where
- 12 the new pending status reason. Could you walk us
- 13 through each one of those please?
- A Sure. I think -- I think most of them are
- 15 self-explanatory, but pending incorrect date as I
- 16 noted a few minutes ago would mean that the voter did
- 17 not provide a correct date in the opinion of the
- 18 County Board of Elections.
- Q I think it'd stop you there. So to get
- 20 back to what you explained before, the ballot comes
- 21 in, the county board stamps it, and they're then to
- 22 enter it into the SURE system that it was received.
- 23 Correct?
- A That they scan it at the -- there's a
- 25 unique barcode and the county scans that and that

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- A Yes, the first sentence in that first full
- Q Okay. So were the changes that are
- 4 reflected or discussed in this document in effect for
- the April, 2024 primary election?
- 6 A They were, yes.

paragraph, yes.

- Q Okay. Turn to page 2, and I would ask you
- 8 to look at the first paragraph. Would you agree with
- 9 me -- I want to try to move it along. So, ballot
- 10 response type updates. What is a ballot response?
- A A ballot response is basically the
- 12 disposition of the ballot at a -- at a point in time.
- 13 So voter returns the ballot and the county would
- 14 essentially indicate that the ballot was received,
- 15 and they could subsequently update that to indicate
- 16 the disposition of the ballot at that point in time.
 - Q What do you mean by disposition of ballot?
- A So -- and looking at this, for example, at
- 19 pend incorrect date, that would indicate that the
- 20 ballot was received, but based on the county's review
- 21 of the outer envelope, that ballot did not contain a 22 correct date.
- Q Okay. We'll come back down to that. I'd
- 24 like you to look at the first paragraph, the third
- 25 line -- well actually the second line. And starting

- updates the system to indicate that the ballot has
 - been received.
 - Q So during that process, the county can
 - select which of -- out of these, which option of the
 - status reasons they want?
 - A Yes, they may -- they may select one of
 - those status reasons if that is consistent with their
 - county's practice.
 - Q Okay. And again, these are when a
 - 10 ballot's first received, when it's first going to be
 - 11 recorded into the SURE system, for lack of better
 - 12 word?

17

- 13 A Yes.
- 14 Q Okay. So we have an incorrect date. And
- 15 how would the county determine if there was an
- 16 incorrect date?
 - MS. MULLEN: Objection.
 - A Well, if the county noticed on the
- 19 envelope as it's basically the intake of the return
- 20 ballots that the voter inserted, for example, their
- 21 birth date as opposed to the date they signed the
- 22 ballot, then they may -- they may wish to update the
- 23 disposition of the ballot to pending incorrect date.
- Q Deputy Secretary Marks, earlier on, and we
- 25 can read it back, I want to make sure I'm stating it

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- 1 correctly, but I believe you testified that when a
- 2 ballot's received, it's stamped, entered into the
- 3 SURE system, and then it's supposed to be kept
- 4 secure, locked for whatever -- until the pre-canvass.
- A Correct.
- Q Would you agree with me that the pre-
- 7 canvass is the inspection of ballots?
- 8 MS. MULLEN: Objection.
- 9 A I -- the pre-canvass might include the 10 inspection of ballots.
- 11 Q Can mailing ballots to the best of your
- 12 knowledge be inspected prior to the pre-canvass?
- 13 A I'm not aware of, I mean, I guess, it
- 14 depends on what you mean by the -- by inspected, but
- 15 I'm not aware of anything that would preclude a
- 16 county from looking at the outer envelope on a ballot
- 17 to make a determination as to, for example, whether
- 18 it was dated or signed.
- 19 Q Let me ask this question then. If the
- 20 ballot is not -- the declaration envelope does not
- 21 bear the voter's signature, can that ballot be
- 22 counted during the final canvas?
- 23 MS. MULLEN: Objection.
- 24 A If at the time -- if the ballot during the
- 25 canvass is not signed, the County Board of Elections

- 1 can that ballot be counted?
- A If at the -- if at the time of the canvass
- 3 the ballot does not contain a signature, then the
- 4 board would have to set that ballot aside.
- Q I believe the next pending is no secrecy
- 6 envelope.
- 7 A Correct.
- 8 Q And if a ballot does not contain a secrecy
- 9 envelope, can that ballot ultimately be counted?
- 10 A No.
- 11 Q All right. At the time that a ballot is
- 12 received -- strike that.
- 13 Could you describe for us for the record, so
- 14 it's clear where the secrecy envelope is with respect
- 15 to a mail ballot
- 16 A Where it is when it's returned by the
- 17 voter?
- 18 Q Yes.
- 19 A It is enclosed inside the outer
- 20 declaration.
- 21 Q And is the ballot itself then in turn
- 22 inside the secrecy envelope?
- 23 A Yes.
- 24 Q Can declaration envelopes be opened or the
- 25 contents of the envelope determine the declaration

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- 1 would not be able to -- they would be required to set
- 2 that ballot aside because it did not contain a
- 3 signature of the voter.
- Q Would this same be true as to a mail-in
- 5 ballot where the declaration envelope did not bear
- 6 the date or signature?
 - A It would, yes.
- Q And recently, just to clear this up, has
- 9 the department issued a directive with respect to
- 10 assisting voters as to the year, the full year that
- 11 appears on the declaration envelope?
- 12 MS. MULLEN: Objection.
- 13 A Yes. If you're -- if you're referring to
- 14 our updated envelope that the secretary prescribed
- 15 under the statute, yes, we did update the directive
- 16 indicating that moving forward county should include
- 17 the full year in the dating area of the declaration
- 18 envelope.
- 19 Q Thank you. And as we go down, no date,
- 20 the next one would be no signature. If a ballot -- a
- 21 mail-in ballot is submitted without a signature at
- 22 the end of the finals canvas, can that ballot be --
- 23 strike that. I apologize, it was an articulate.
- 24 If the mail-in ballot is received and the
- 25 declaration envelope does not contain a signature,

- 1 envelope prior to the pre-canvass?
- 2 MS. MULLEN: Objection.
- 3 A Can they be determined, yes.
- 4 Q Okay. On what basis?
- 5 A Well, a lot of counties will use -- they
- 6 have a whole punch in there that will enable them,
- 7 you know, and it serves a couple of purposes. One
- 8 of, of course, is it enables the county to determine
- 9 whether there's a secrecy envelope inside that
- 10 declaration envelope. It also helps them on the back
- 11 end of the process to verify that they've actually
- 12 removed all the secrecy envelopes from the
- 13 declaration envelope.
- Other counties are able to determine that
- 15 based on the equipment that they use to process
- 16 incoming mail ballots. In some cases they can
- 17 actually weigh the ballot to determine whether it
- 18 contains a secrecy envelope and the ballot inside the 19 declaration envelope.
- 20 Q Would you agree with me, Deputy Secretary
- 21 Marks that, and again, not asking for a legal
- 22 conclusion, but it does come out of the -- my
- 23 question is, practice and that comes out of the
- 24 election vote. When is the first time that a mail-in
- 25 ballot that is received can be opened?

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45 47 MS. MULLEN: Objection. 1 determination as to whether a mail-in ballot can be A The first time that a ballot can be counted and is -- and is in fact counted different? removed from its secrecy envelope, or? Is there any difference between those two? A I mean, let's -- I want to be very clear. MS. MULLEN: Objection. Now, the ballot arrives in the declaration envelope. MR. BLACK: Objection to form of 5 6 A Right. questions. Q When is the first time under the election 7 A I -- I'm not sure exactly what you mean. code, if you're aware, that that declaration envelope 8 Q Okay. So -can actually be opened? A If we're, you know, I think the pre-A My understanding is that the declaration 10 canvass and the canvass include multiple steps that 11 envelope cannot be opened until the pre-canvass or 11 the County Board of Elections has to go through. But 12 the canvass of mail-in ballots. 12 I want to make sure that we're distinguishing that Q Would you agree with me that the opening 13 from the intake the counties do prior to the pre-14 of the envelope allows the county to board to know on 14 canvass, where they may observe, for example, an 15 whether or not the -- excuse me, whether or not a 15 error that is made by a voter. And if it is the 16 secrecy envelope is included? 16 county's practice to notify those voters and allow 17 MR. BLACK: Objection to form. 17 them to cure it, then they can do that during that 18 A I mean, certainly that is one way to 18 period of time. 19 determine, it's not the only way, though. 19 O I'm not even --Q Okay. We'll get back to that. But by 20 A Just separate and distinct from the pre-21 opening it, that would be the way -- one way to 21 canvass and canvass. 2.2 determine it, correct? Q I apologize. My (indiscernible) 00:57:53 23 A Correct. 23 coming and I'm not trying to talk with my hands. I Q Okay. And we've agreed that a ballot that 24 wasn't even getting --25 does not contain a secrecy envelope or is not 25 A Sorry, I do it too. 46 48 1 enclosed in a secrecy envelope to be more precise, Q No, that's -- I wasn't even trying to get 1 cannot at the end of the canvass be counted, correct? to that. I'm just trying to get to --A I'm pretty sure I bumped the microphone A Correct. Q Okay. So at the final canvass process, if several times. Q The actual -- understanding the process, that -- from what I understood, if the declaration envelope did not contain a signature or a date or the 6 is it -- when the ballot's received, is it your appropriate date, which you say that, that ballot understanding that if a county has decided to, what cannot be counted? will refer to as cure, they can at that time make a MS. MULLEN: Objection, determination as to whether a ballot as received 10 Q Correct? 10 during that -- will count or not, or is eligible, A That's correct. If the -- if we're at the 11 would you count it? 12 end of the canvass and, you know, I'm not sure 12 MS. MULLEN: Objection. 13 exactly what you mean by end of canvass, but if --13 A I think the county is making a Q At the tabulation. 14 determination at that point that there appears to be 15 A If we're making the ultimate determination 15 an error on the ballot that may lead to the ballot 16 at that point, yes, that ballot cannot be counted. 16 not being counted. And as a result, they are Q Can that termination be made any time to 17 providing voters -- impacted voters an opportunity to 18 remedy that error prior, of course, to 8:00 p.m. on 18 the best of your knowledge prior to the actual board 19 decision during the final canvass process? 19 election day, the deadline to return the ballot. 20 MS. MULLEN: Objection. Q So you believe that there's a difference A Can the determination whether to count the 21 between that determination and the determination that 22 ballot be made prior to? 22 is made at the time the board needs to decide whether Q Yes. 23 -- strike that. 23 24 A No, not to my knowledge. Let me ask it this way. Two ballots come into O Is there a difference between a

25 -- let's pick a county, Allegheny, all right, on the

25

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- 1 same day, one has a signature, one does not have a
- 2 signature. Those ballots at that time are reviewed.
- 3 One is marked. Does Allegheny County have, and let's
- 4 say one of your codes, your code is entered pending,
- 5 no signature.
- 6 A Right.
- Q All right. Okay. The other one is
- 8 obviously correct, let's assume it's correct, and it
- 9 has everything in it gets to the pre-canvass and
- 10 there is a -- there are secrecy envelopes. There is
- 11 no contact of the voter that's -- the Allegheny
- 12 County does not cure. Will the ballot without a
- 13 signature count?
- 14 MS. MULLEN: Objection.
- 15 A If -- the ballot would not count, no.
- Q And that is as the result of a deficiency,
- 17 we'll say, or an error on the date that it was
- 18 submitted?
- 19 MS. MULLEN: Objection.
- 20 Q Received. Received.
- 21 MS. MULLEN: Objection.
- 22 A Correct, yes.
- 23 Q Okay. So as we go down the list, pending
- 24 no ID, and we agree that the voter has the chance, I
- 25 believe it's six days after the election, to provide
- 50
- 1 ID to correct that, pending other, what would that
- 2 mean?
- A Pending other would basically capture
- 4 anything that's not -- and I can't think of a -- an
- 5 example, perhaps a ballot that came back in the mail
- 6 damage, for example, might fall into that category.
- 7 I think the first five categories capture the
- 8 overwhelming majority of errors or issues with
- 9 ballots. But pending other there is there in the
- 10 event that for some other reason that -- and the one
- 11 that comes to mind is, I'm sure you've gotten mail
- 12 before that was damaged in the process of mail
- 13 making, its way through the mail stream. So it might 14 include that.
- Q Okay. If we go to the next step, the new
- 16 response types are available for selection for each
- 17 of the following ballot labels. If you could just
- 18 walk us through those, please.
- A Absentee ballot label, mail-in ballot
- 20 label, PA bedridden veteran ballot label, PA email
- 21 bedridden veteran ballot label, email, military and
- 22 civilian overseas ballot label, email remote isolated
- 23 bedridden veteran ballot label. If it helps, I can
- 24 explain, you know --
- 25 Q That would -- please.

- A I mentioned military and overseas civilian
 - voters. They are -- there are special provisions in
 - the election code and also in federal law that allow
 - them to submit a request for a ballot electronically
 - and also receive balloting materials electronically.
 - 6 And we do that by sending a secure email to the voter
 - that contains their -- basically a PDF of their
 - 8 balloting materials along with instructions and an
 - envelope template that they can use to download the
 - 10 ballot, fill it out, and return it to their county
 - 11 election office. And this is just basically saying
 - 12 that these -- that the response types that we've
 - 13 added are available for all these types of voters, if 14 applicable.
 - Q Deputy Secretary, I have a question, there
 - 16 may be an objection to it for, let me -- try to ask
 - 17 it more slowly giving your counsel time to object if
 - 18 necessary. You testified earlier that you became the
 - 19 deputy secretary in 2019 prior to the enactment of
 - 20 Act 77. Were you in that -- in your current position
 - 21 at the time -- strike that. Are you available or
 - 22 familiar with the case known as Pennsylvania
 - 23 Democratic Party versus Boockvar in 2020?
 - A I am. If I'm not getting them mixed up,
 - 25 there's a lot of litigation. So I am, I believe I

- 1 know which one you're referring to.
- 2 Q Okay.
- A Which I -- is that the one that resulted
- 4 in a Pennsylvania Supreme Court ruling on September
- 11th, 2020?
- O I believe so.
- A Okay.
- Q Now I know the page numbers of that
- opinion by now, but I don't know the date it was
- 10 actually entered. Do you recall, if you recall, that
- 11 the -- in that case there was a request by the
- 12 petitioners for the Court to mandate what's now
- 13 curing? Do you recall that?
- A I do recall that that was -- that was
- 15 certainly one of the issues addressed in that case.
- Q Do you recall what the position of the 17 secretary was in that case with respect to the issue
- 18 of curing?
- 19 MS. MULLEN: Objection again, we're going
- 20 outside the scope of this deposition.
- 21 MS. GALLAGHER: Last question.
- 22 A I don't -- I don't recall exactly what the
- 23 -- what the secretary's opinion. I -- what I recall
- 24 is what ultimately the PA Supreme Court's opinion is
- 25 on the matter. And that -- that is what we've been

53 55 1 operating under since then. 1 the disposition of a ballot? Q Okay. I'd like you to turn to page 3 of A Well, it could happen, you know, during 3 Marks' 1. You can get through the rest of this 3 the intake where they notice something about the 4 pretty quickly, I believe. I believe that first line ballot. It could happen during the pre-canvass or there, is the last response types are available in canvass, or even after the canvass, so that the -- so the following areas with the SURE VR system. If you that the county is accurately capturing the could tell us what that -disposition of the ballot. A What's in the SURE VR system? Q And again, I'm -- this is an argumentative, I'm just trying to -- when you say O Uh-huh. 10 A Yeah. That -- that's the statewide voter 10 disposition, what does that mean? 11 registry. A Well, whether it's the interim disposition Q Okay. So record mailings, bulk ballot 12 or final disposition of the ballot, it's basically 13 response. What's a bulk ballot response? 13 the status of the ballot. So we talked earlier about A It's basically a utility that counties can 14 ballots that weren't signed. If the county provides 15 use. So if they're using, you know, a machinery to 15 notice and cure and wants to notify the voter that 16 scan their ballots as they come in, they can actually 16 that ballot is pending some action from the voter, 17 upload the -- those ballots recorded into the system 17 they would use the pending status. If the voter does 18 in bulk as opposed to having to scan them one at a 18 not cure that, then ultimately the county will have 19 time. 19 to update the disposition to cancel no signature to 20 Q Okay. And the next page, page 2, is that 20 properly record it in the SURE system. 21 just the availability of the various tabs on the Q Fair enough. At the bottom, additionally, 22 absentee and mail-in voting screen, effectively a 22 the response type of CANC, I think that's canceled, 23 dropdown menu? 23 vote canceled, has been removed as a dropdown 24 A Yes. 24 selection? 25 Q Is that what that is? 25 A Correct. 54 56 A Yes. Q Do you know why that was removed? 1 A It was -- it was kind of a being used as a Q Okay. And turning to page 5, it says, by 2 current design changing the status reason from the catchall, so we removed it. 4 absentee mail-in voting screen ballots tab will not Q Okay. I'd like to go through -- look at -5 properly update the correspondence tab on the voter - turn to page 6 and very quickly if we can go 6 record. Could you tell us what that means? through, I'm not going to ask you for every category, A Yeah, I think you have to read on it will but I'd just like to, so the response type where they 8 -- it goes on to say if you are using the record say pending, does that -- that's what's reflected in 9 mailing screens, it is necessary for you to access the new changes, is that fair enough to say? 10 the response history tab to clear the previous 10 A It is, yes. 11 response before you can proceed to update the new Q Okay. On the very first one or the second 11

12 response type. Q Could you explain for us in practical 14 terms what that means for County Board of Elections?

A Well, it -- it's basically telling them 16 that there's a right way to do this process. If they 17 want to clear a label response type and update it.

Q Okay. If you're aware, why would be there 19 -- why would there be a need to update a label 20 response type?

A Well, either the county initially made a 22 mistake or the county needs to update the disposition 23 of the correspondence, the ballot.

Q And for what reason would, if you know, 25 would a county need to update the correspondence of

12 pending incorrect date to be used when a county 13 offers the opportunity for voters to replace or 14 correct the submission error, and the county has 15 noticed that the voter used the wrong date, a date's 16 missing or incorrect date, and the county offers 17 curing, would this be the correct tab? 18 A Yes, they could --19 Q Okay. 20 A They could use that response type. 21 Q And when the county enters it under that 22 ballot scans, under that tab, then what occurs? A Well, the -- so you'll see in this far

24 right column it refers to the second paragraph email

25 verbiage. So this would be the notice, the

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1 systematic notice that the voter would get regarding2 the status of their ballot.

Q Do the Department of State always notify a voter, a mail ballot when their voter was -- vote was

received or their ballot was received?

6 MS. MULLEN: Objection.

A We've provided for many years emails,

8 systematically generated emails that would go out

9 based on actions taken by the county. And in this

10 case, it's updating the response type which would

11 generate an email to the voter provided that the

12 voter has provided an email address.

13 Q Okay. And in that second -- in that

14 third, bless you, the third paragraph, your mail

15 ballot may not be counted because you did not

16 correctly date the declaration on your ballot return.

17 If you do not have time to request a new ballot

18 before, in parenthetical, ballot application deadline

19 date, or if the deadline has passed, you can go to

20 your polling place on election day and cast a

21 provisional ballot.

22 A Correct.

23 Q Who determine that language or develop the

24 language that goes to the voter?

25 A Well, the department as I mentioned

1 may be able to answer, you may be not. Understanding

2 your response, I go into vote in the polls on

3 election day, I'm qualified to vote, I fill up my

4 ballot, it's busy, I walk out and I realized I didn't

5 vote for school board. I recognize I failed to vote

6 for school board. Do I have an opportunity to

7 correct that?

8 MS. MULLEN: Objection

9 A Once you've -- once you've inserted the 10 ballot into the -- into the scanner, no. You do have

11 an opportunity to correct that up to that point. You

12 could -- it's called spoiling the ballot. You could

13 receive a replacement ballot, but once you've

14 actually inserted that into the -- into the scanner,

15 which that goes into the secure ballot box, no.

16 Q Okay. But I just made a mistake. I mean,

17 it was an error and I've realized it. I don't get to 18 correct my error.

19 A You do up to a certain point. That's what 20 the ballot curing process or the ballot spoiling 21 process is for.

Q Okay. But at the time I hit that button

23 and confirm in the ballots process, I no longer have

24 that right. Would you agree?

25 A At the time -- you're talking about, at

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1 earlier ultimately determine the language with input

2 from county election officials as well as other folks

3 within the department state.

Q Do you obtain the consent from each county as to whether -- as to the language that's included?

MS. MULLEN: Objection.

A From each individual county, no. It is a

8 -- it's a uniform system, so we do try to, as we

9 engage with counties, reach consensus if possible

10 among the counties. But that is not possible in all 11 cases.

2 Q And who made the determination that a

13 voter whose ballot did not have the -- did not bear

14 an incorrect date, I apologize if I do -- could cast

15 a provisional ballot to cure that ballot -- to cure

16 the existing ballot?

MS. MULLEN: Objection.

18 A Well, I -- again, keeping in mind I'm not

19 a lawyer, it's my understanding that voter is

20 entitled to cast a provisional ballot if they believe

21 they're qualified to vote. And that certainly would

22 apply to somebody who may have submitted their ballot

23 to the county, but knows that that ballot has an

24 error.

17

25 Q So let me ask you this hypothetical, you

1 the time that you take your ballot and insert it into

2 the scanner?

3 Q I hand it over to that machine and it's

4 scanned in. I no longer have the opportunity to fix

5 an error.

58

6 A Correct.

Q That I recall -- know that I made --

8 A Correct. Yeah. Up until that point

9 though, you can spoil the ballot and receive a new 10 ballot.

11 Q If I submit a mail-in ballot, do I have

12 the right to call and find out from -- well, strike

13 that. I'd like to go to the next page. When it says

14 it would be the third block down, cancel email

15 ballot, I don't -- UND batch. What does that mean?

16 A Undeliverable.

17 Q Okay.

18 A This would apply to those military and

19 overseas civilian voters we were talking about

20 earlier. They may have had their balloting materials

21 --

22 O Okay.

23 A -- sent electronically.

24 Q So it says cancel is that -- is the CANC

25 that means cancel, correct?

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A Correct.

Q Okay. Is that a term of art with respect

to a mail ballot?

A I -- cancel, I don't know that it's a term

5 of art. It's a -- it's a term that is used within

6 the SURE system, and it could mean rejecting a

ballot. It really depends on the response type. It

8 could also -- you could also cancel, replace for

9 example, which isn't necessarily a rejection, but and

10 I believe that's on the next page, cancel label,

11 cancel replace, maybe it's not.

Q Well, let's go to page 8. Maybe that'll 12

13 help.

A Anyway, it -- so it's not a term of art so 15 much as it is a technical term that we've been stuck 16 with in the SURE system for many years.

Q Okay. Is it -- can a cancel ballot be 18 counted?

19 A It would depend on why it's been canceled.

20 Q Why don't I ask this? Can you tell --

21 A I mean, I think we have to distinguish

22 here between recording things in the SURE system and

23 the official canvass. The Board of Elections makes

24 the determination as to whether a ballot is counted,

25 whether that's a mail-in ballot or a provisional

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8

1 ballot. That is -- the process of recording that

2 activity in the SURE system supports that. But it's

not necessarily one and the same.

So, you know, if a county, for example

5 recorded a ballot as canceled in the SURE system, but

6 subsequently the voter was able to correct that,

7 there's nothing that would prevent the county from

8 updating that disposition if necessary.

Q Okay. That's not a discussion but --

A I just -- I just want to make sure that we

11 understand that the process of recording these things

12 in the SURE system and the process of determining

13 whether a ballot is counted or not are not

14 necessarily one and the same thing. It supports that

15 activity, but the County Board of Elections

16 determination is ultimately the determination that 17 matters.

Q Well, we'll get back to that, but let's

19 look at again, cancel incorrect date on page 8 of --

20 page 8. This cancels the ballot if it is returned to

21 the county with an incorrect date on the ballot

22 envelope. It goes on to say, it should only be used 23 when the county has made a final decision as to the

24 ballot. Let's stop there. What final decision can a

25 -- can the county make at the -- about a mail-in

1 ballot at the time they're recording it into -- as

received into the SURE system?

A Well, that would mean that after the --

after the pre-canvass or canvass, the county's final

determination is that that ballot cannot be counted

because of an incorrect date. We are telling them

that is the --

Q Final decision. Right.

A And we're telling them that's the code

10 that they -- that's the response type they should

11 record in the SURE system for that ballot.

12 Q Great. So let's look --

13 A Whether they do that or not is up to them.

14 Q But again, that would -- and the record

15 will be what it is. That's the final decision as to

16 that ballot. But if you look at the next block then,

17 your ballot may not be counted because you did not

18 correctly date the declaration on your return

19 envelope -- on your ballot return envelope. If you

20 do not have time to request a new ballot before

21 ballot application deadline date, or if the deadline

22 has passed, you can go to your polling place on

23 election day and cast a provisional ballot.

What I don't understand Deputy Secretary 24

25 Marks is from your testimony, you've just add that

canceling correct date is for a final decision on a

ballot. So if a final decision has been made, how

can a voter then go in and correct that decision?

MS. MULLEN: Objection.

A Well, if it is up -- if it is prior to

5 8:00 p.m. on election day, it is still possible for

the voter to go in and request a provisional ballot.

Q Okay.

A And then that determination on that

10 provisional ballot will be made by the Board of

11 Elections at a later time.

Q So is it your testimony --

A Two different ballots, I mean, it's --

14 we're talking about the mail-in ballot and the

15 disposition of that versus a provisional ballot that

16 may have been cast by the same voter.

Q Correct. And I'm only referring to the

18 original, not the provisional ballot, but the final

19 disposition of a mail-in ballot. Wouldn't you agree

20 with me that then that final disposition as to that

21 mail-in ballot --

22 A Right.

Q -- is being made at the time this dropdown 23

24 option is corrected?

25 MS. MULLEN: Objection.

65 67 MR. BLACK: Objection to form. 1 right. A It is -- what we are telling counties is Q Okay. So it's the opinion -- but would 3 that that is the code you should use when a final you agree with me, Deputy Secretary Marks, that the disposition is made or a final determination is made casting of that provisional ballot is an attempt to on that ballot. cure a ballot, which under this has been marked O And that would be then cancel incorrect in canceled and incorrect? a non-curing county that did -- where a ballot did MS. MULLEN: Objection. not have a date or had the incorrect date, that final A I don't know that I would say this is an 8 decision would then come during the final attempt to cure the ballot. I think it is a -- it's 10 determination of the canvass -- in the canvass, 10 an attempt by the voter to remedy their canceled 11 ballot during the provisional ballot process --11 correct? MR. BLACK: Objection to form. Asking for 12 Q And --13 the mental impressions of people he's not privy to. 13 A Because again, we're talking about a --14 MS. GALLAGHER: I'm sorry, I couldn't hear 14 MS. MULLEN: Let him finish. 15 you. 15 A We're talking about a voter here who has MR. BLACK: You're asking him to opine on 16 been notified late in the process that their ballot 17 the mental impressions of people that other than 17 is not going to be counted. This voter is qualified. 18 himself, it's --18 Nobody's raised an issue about the qualifications of MS. GALLAGHER: I'd be glad to clear it up 19 the voter. We believe that the voter does have the 20 because we're only asking for process. I'm trying to 20 right to go to their polling place if they are able 21 understand process with respect to the term final 21 to on election day and cast a provisional ballot, 22 decision. But, you know, we can move on. I think I 22 which will later be reviewed and a determination will 23 have enough on it. 23 be made by the County Board of Elections as to 24 BY MS. GALLAGHER: 24 whether that ballot should be counted or not. Q And you believe that to be correct, Q So I have a question. If we would go 66 68 1 down, so this, I understand the third box is the -whether a county offers curing or not? 1 2 the email, the verbiage in the second paragraph of A Yes. 2 the email that goes to the voter, correct? Q Okay. Would you agree that a non-curing A Correct. county does not have the obligation to count that Q All right. So, and I believe you provisional ballot? 6 testified earlier this was to help with counties who MS. MULLEN: Objection. 6 MR. BLACK: Objection. That calls for a 7 have elected to cure. If you could look at the next 7 8 line as we go down, used -- it should only be used, legal conclusion. 9 and again, we're in canceling correct date. It Q They're a non-curing county, I mean --10 should only be used when the county has made a final 10 A Yeah, I mean --11 decision to, as to the ballot, or it does not offer Q -- testimony as to what that is. 11 12 the opportunity to cure. Correct? A Yeah, I think the department believes that 13 A Correct. 13 those ballots can and should be counted. I believe Q So county does not -- an opportunity to 14 our guidance on provisional ballots says that, but 15 cure, they've made this decision as to the incorrect 15 ultimately, going all the way back when we talked 16 date, and this is the automatically generated email 16 about the scope of authority of the Board of 17 that goes out to the voter? 17 Elections, that is ultimately the Board of Elections 18 A Correct. 18 determination to make. Q Okay. So if a county does not offer the Q But yet your email tells that voter, that 20 opportunity to cure, could you explain why there -- a 20 they have a right -- strike it. I think it's --21 voter in that county, would receive an email from the 21 we'll strike it. Let's go through -- was consideration made, if, 22 Department of State telling them that they had the 23 right -- let me finish, to go to the polling place on 23 you know, for a non-curing county who has made a 24 election day and cast a provisional ballot? 24 final decision about a ballot should not have a 25 A Because in our opinion, they do have that 25 corresponding email sent to the voter?

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- A Well, if a county doesn't want this email
- 2 sent to the voter, one option they have is to leave
- 3 that in the ballot return status and only update this
- 4 after 8:00 p.m. on election.
- Q Okay. Fair enough. And for a non-curing county, that would be acceptable, correct?
- MS. MULLEN: Objection,
- 8 A It -- are you asking if it would be
- 9 acceptable to the department and it's certainly --
 - Q Correct.
- 11 A -- with, you know, within our
- 12 understanding and my understanding of the Supreme
- 13 Court's ruling on notice and cure, that is an option
- 14 that is available to the county.
- 15 Q That's all I'm going to ask. Could we
- 16 look please at Ostrander 5. I'm not going to expect
- 17 you to testify as to an actual email that went to the
- 18 voter identified here. This format of email, have
- 19 you seen it before?
- 20 A I have, yes.
- 21 (Ostrander's 5, previously marked, is
- 22 attached to the transcript.
- 23 Q Okay. Could you tell us what it is
- 24 please?
- 25 A This is the -- this is an example of an

- 1 -- this is what a non-curing county would select. Do
- 2 you know, as you sit here today, the date of this
- 3 email, I believe from -- at the top, from the
- 4 Department of State, was Monday, April 15th, 2024.
- 5 Within that time period, was that directly prior --
- 6 shortly prior to the 2024 primary election?
- 7 A It was. It was about eight days before 8 the April 23rd primary.
- Q Subject, your ballot has been received.
- 10 If you could go down to the second paragraph. Do you
- 11 know if Washington County had a noticed and cure
- 12 policy in place for the April, 2024 primary?
- 13 A It is my understanding that they did not 14 for the April, 2024 primary.
- Q And it say, please know if Washington
- 16 County observes an issue with your ballot envelopes,
- 17 you may receive another email from this account with
- 18 additional information. Are you aware of what other
- 19 information the Department of State would be sending
- 20 to that voter, if any?
- 21 MS. MULLEN: Objection.
- A Well, the county, it says you may receive
- 23 another email from this account with additional 24 information.
- 25 Q Right.

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1 email that is generated from the SURE system.

- Q And how is it generated from the SURE
- 3 system?
- 4 A Well, it is generated when the county
- 5 updates the ballot response type for an individual6 voter.
- 7 Q So would this email then have been
- 8 generated when a county received a mail-in ballot and
- 9 entered it into the SURE system -- recorded it, I
- 10 want to try to use it correct?
- 11 A Recorded it as received, yes.
- 12 Q Can you tell from this email which
- 13 dropdown menu, the county in which this voter resides
- 14 would have used? I believe it's Washington.
- 15 A I believe it would just be ballot
- 16 recorded. Basically, this is when the county records 17 the ballot as returned --
- 18 Q Is that --
- 19 A -- this email is general.
- 20 Q Isn't that -- is that email, if we can
- 21 agree, ballot record -- record ballot return, I
- 22 believe is the term?
- 23 A Record ballot return.
- Q Okay. If that make a lot of sense. If
- 25 you look down and we just spoke about that the county

- A So ultimately it would be the county's
- 2 decision whether they were going to update the ballot
- 3 response type, thus kicking off another email to the
- 4 voter. Or if, let's say that this is -- that
- 5 Washington County was a county that provides notice
- 6 and cure, they may actually receive communication
- 7 directly from the county about the status of their
- 8 ballot.
- 9 Q I'd like you to turn your attention to
- 10 what we will mark -- what was previously been marked
- 11 as Marks' 2. And I believe that you had testified
- 12 this was a guidance which the department issued in
- 13 March -- on March 11th, with respect to provisional
- 14 ballot. I'd like you to turn to -- well, if you
- 15 could identify this document.
- 16 A Yes. Just refreshing my memory. Yes.
- 17 This is Pennsylvania provisional voting guidance 18 issued March 11th, 2024.
- 19 Q Okay. I'd like you to look at page 1 at
- 20 the bottom. Actually, in the middle, using
- 21 provisional ballots. I believe it states provisional
- 22 ballots are utilized when a voter believes that
- 23 they're eligible voter but the poll worker is unable
- 24 to confirm the voter's eligibility. The next
- 25 paragraph, voters are entitled to a provisional

Conducted of	1 July 23, 2024
73	75
1 ballot when their eligibility to vote is uncertain.	1 record. The time is 11:58.
2 What does that mean?	2 MS. GALLAGHER: Deputy
3 A Well, and I mean, it is we tried to	3 MS. MULLEN: I just want to note I'm
4 capture a pretty broad concept in a few words, but	4 sorry.
5 it's basically that is your the provisional ballot	5 MS. GALLAGHER: That's okay.
6 is kind of your last chance. If, you know, whether	6 MS. MULLEN: The deputy secretary will
7 it's and we go on to list the reasons under which	7 read and sign. Thank you.
8 or the circumstances under which as a voter is	8 BY MS. GALLAGHER:
9 entitled to vote by provisional ballot. But it is as	9 Q Turn to Ostrander deposition 9 or
10 the name of it suggest, it is kind of, it's like a	10 transcript, Exhibit 9 rather.
11 it's like hitting a provisional drive in golf.	11 A That's okay.
You don't know for sure whether you're	12 Q Does anybody have one?
13 going to be able to find the first ball you hit, so	Deputy Secretary Marks, could you identify this 14 document or the form rather?
14 you hit a provisional in the event that you're not	
15 able to find the first ball. In the same case here,	15 A Yes. This is a meeting invitation that I
16 if the voter, this is kind of their provisional	16 sent to the county election officials regarding 17 feedback sessions that we were that we wanted to
17 option for voting, which is subject to a later 18 determination by the County Board of Election. So if	
19 a voter believes that they're qualified to vote, that	18 hold and talk about the primary and the mail ballot 19 status codes specifically.
20 they're eligible to vote but for some reason they	
21 cannot cast a ballot in the traditional manner, this	20 (Ostrander's 9, previously marked, is 21 attached to the transcript.
22 is the option that is available to them.	22 Q And just to be sure, because we had the
23 Q Okay. And just if we can go through this	23 for the record, the mail ballot mail ballot status
24 quickly, it's the fourth bullet point down. It is,	24 codes, are those the ones we were just discussing
25 voter was issued an absentee or mail-in ballot, but	25 from
74	76
1 believes they did not successfully vote the ballot.	1 A The ballot response types, yes.
2 What does successfully vote mean, if you know?	2 Q from the change in the SURE system?
3 A That means that the county that the	3 A Correct.
4 voter has information to believe that their ballot is	4 Q And the date of this is, do you agree, May
5 not going to be counted for one reason or another.	5 10th, 2024?
6 Q Would that be the same with the rejected?	6 A Yes.
7 A Correct.	7 Q And it would have been after the primary -
8 MS. MULLEN: Objection.	8 - the 2024 primary, correct?
9 Q I'm sorry. In the next bullet, the term	9 A It would have been, yes. I don't know if
10 wasn't clear, the term rejected in the next bullet	10 the date of the meeting notice was May 10th. The
11 point. One more question, and then I might just need	11 first this was a meeting notice. So the first
12 a few minutes.	12 meeting was held on May 10th.
13 MR. BERARDINELLI: Can you reach a good	13 Q Okay. Did you receive questions, or
14 break point, Kathy, can we take a restroom break?	14 emails, complaints with respect to the changes to the
15 MS. GALLAGHER: Yeah, absolutely. Two	15 SURE system and the new response type?
16 minutes.	16 A We did. We did receive feedback from
MS. MULLEN: I'm sorry. Wrong Kathy.	17 counties both anecdotally and then obviously in this
18 MR. BERARDINELLI: That's all right.	18 series of feedback sessions as well.
19 MS. GALLAGHER: We can do that now. I	19 Q Do you recall any of the feedback that you
20 mean, because I only I don't have much more, and	20 received?
21 that would give me a good chance.	21 A I'm not going to claim that I'll recall
THE VIDEOGRAPHER: We're going off the	22 all of it, but, you know, certainly there were
23 record. The time is 11:47.	23 there were concerns by a number of counties regarding
24 (Off the record.)	24 some of the wording and the emails that voters were
25 THE VIDEOGRAPHER: We are back on the	25 receiving. So we listened to them, got some feedback

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1 from them. They were primarily concerned about2 things that they believe might be misleading to

3 voters under certain circumstances. And they offered

- 4 some suggestions on how we might change that.
- 5 Q And in what way did these -- whoever 6 reported this believed that information might have 7 been misleading?
- 8 A Some counties believe that, you know, for 9 example, indicating that the voter may receive an 10 additional communication from the county as I recall,
- 11 they wanted sort of different message there, or
- 12 actually not so much different as less words, was
- 13 certainly one of the -- one of the concerns that was
- 14 raised by the counties. Other counties had some
- 15 specific feedback regarding the portion of the
- 16 message that -- well, I'd have to -- I'd have to go
- 17 back through to know, but it was -- a lot of it was
- 18 about how we were saying things in the email messages
- 19 and county's had suggestions for how that might be 20 changed.
- 21 Q With respect to the misleading, would that
- 22 -- information that you said was discussed, would
- 23 that have been, if you recall, from a non-curing
- 24 county who believed that the email --
- MS. MULLEN: Let her finish.
 - O Thatla alray
- Q That's okay.
- 2 A Sorry.
- 3 Q Who may have believed that an email that
- 4 was sent was misleading voters?
- A I can't recall whether it was -- whether
- 6 it was specifically a non-curing county. You know, I
- 7 think, one example that sticks out is, you know, the
- 8 email for record ballot returned. Ultimately what
- 9 counties wanted was just simply a message that says
- 10 your ballot has been received.
- 11 Q Prior to the changes in the SURE systems,
- 12 was that, at one time, what was -- that that was all
- 13 that was entered, received?
- 14 A I would have to go back to review to
- 15 recall exactly what may have been said there. But it
- 16 was probably similar to that. But I can't say for
- 17 sure exactly what it said back at that point in time.
- 18 Q Deputy Secretary Marks, would the
- 19 department maintain, or does the department maintain
- 20 records as to the various dropdown options or
- 21 recording options that were available to the county
- 22 since the inception of mail of Act 77?
- 23 A I'm sure we would have release notes for
- 24 any of our releases, the changes that we made to the
- 25 SURE system.

- 1 MS. GALLAGHER: Attorney Mullen, I would
 - ask if you would mind producing those in conjunction
- 3 with Mr. Marks' testimony here today.
- 4 THE VIDEOGRAPHER: Counsel, do you mind
- 5 putting your --
- 6 MS. GALLAGHER: Oh gosh, I'm sorry.
- 7 THE VIDEOGRAPHER: It's okay. I can still
- 8 hear everything.
- 9 MS. MULLEN: Just put something in 10 writing.
- 11 MS. GALLAGHER: And we have -- for
- 12 purposes of the record, I made a request to counsel
- 13 for the state to produce all of the SURE system
- 14 release document since the date of enactment of Act 15 77.
- MS. MULLEN: Do you mean with respect to -
- 17 -

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- MS. GALLAGHER: With respect to --
- 19 MS. MULLEN: -- dropdown menu?
- 20 MS. GALLAGHER: -- dropdown menu, yes.
- 21 BY MS. GALLAGHER:
- 22 Q Are changes going to be made to the
- 23 dropdown menus, do you know?
- 24 A It is -- it is our intent to change not
- 25 necessarily dropdown menus, but to change the wording

7

1 in the emails based on the feedback we received from 2 counties.

- Q Do you know when those -- do you know what
- 4 the -- excuse, strike that. I apologize.
- 5 Do you know what types of changes, as you
- sit here today, will be made to the emails?
- A As I said the overarching message with
- 8 counties, this kind of less, not more, you know, one
- other example is sometimes it was very specific words
- 10 that counties didn't like and they suggested
- 11 different words. So for example, on the message
- 12 related to provisional ballots they suggested that
- 13 you can request a provisional ballot as opposed to
- 14 cast a provisional ballot.
- 15 Q Are you aware of litigation, which was
- 16 filed in Butler County as a result of voters there
- 17 who received one of your emails and Butler County did
- 18 not count it because -- did not count the provisional
- 19 ballot because they had a non-curing policy as to
- 20 secrecy envelope. Are you aware of that?
- 21 A I am aware that litigation was filed in 22 Butler County.
- 23 Q Do you know when the new information will 24 be available?
- 25 A No later than 45 days before the election.

81 83 MR. BLACK: Just so the record is clear, 1 dropdown menu they see, the menu that's pictured on so information meaning what? 3 MS. GALLAGHER: I was going to get --A Yes. This is a depiction of the dropdown 3 MR. BLACK: I'm just going to -- objection menu they would -- they would see for status reason. 5 there. Q And when they're viewing this screen, it Q I was going to -- I was going to go back doesn't automatically show them what email will be to that. So when the new, the updated emails? sent, correct? 8 A Correct. A It does not, no. O And how will those be distributed to the O And mine is small, but I think I counted 10 counties, or how will the counties be made aware of 10 23 different options that a county could choose. 11 them? Would be another release note? 11 Right? A It'll be -- it'll be additional release A I'm not going to disagree. I'd have to 13 notes, yes. 13 count them myself, but yes, it looks like about two Q Okay. Does the Department of State 14 dozen. 15 maintain or compile information with respect to 15 Q And I used the word options because I 16 ballots that are canceled, and the reasons they're 16 think you used that word because this release was 17 canceled, or ballots which are rejected? 17 about putting six new options for counties to choose 18 MS. MULLEN: Objection. 18 from. 19 A Well, there's information contained in the A Right. 20 SURE system. So that is available through the SURE 20 Q And assume for my counting is correct, 21 system. 21 that would mean there was 17 prior? MS. GALLAGHER: Okay. I think I may be 22 23 finished. In case I find that I have something else, 23 Q And the county, if I understand your 24 I'll reserve the right, but I believe I'm finished. 24 testimony, has the discretion which of those 23 it's EXAMINATION BY COUNSEL FOR THE DEFENDANT 25 going to use? 82 84 1 BY MR. BERARDINELLI: A Correct. 1 Q Mr. Marks, my name's David Berardinelli, 2 Q I'm jumping around a little bit, I 3 and I just have a couple brief follow ups. I apologize. But right at the start of your 4 represent the Washington County Board of Elections. deposition, I think you were talking about the 5 As to the new emails that are going to be used for instructions that are sent to a voter, right, mail-in 6 the November general election, is it the department's voter? And those instructions are ultimately sent by 7 intent to use an email for the received ballot the County Board of Elections, right? 8 return, like which was suggested, and I think what 8 A Correct. 9 you testified to was some of the counties wanted 9 Q But the Department of State is essentially 10 simply your ballot has been received. Will that be 10 the author of those instructions? 11 an option? A Yes. The department prescribes that. 11 A Yes. I -- based on what, you know, came Q And at the top of those instructions, 13 out of those feedback sessions, I believe we will 13 there's language that tells the voter for you -- for 14 shorten the text in that email to simply say the 14 your ballot to count, you must follow all these 15 ballot's been received and that if the voter wants 15 steps. You're aware of that, right? 16 additional information to reach out to the county A That sounds right. If -- I'd have to see 17 election office. 17 a copy to know if that's verbatim, but yes, we do --Q Can you get out the, I'm going to call it 18 we do notify voters that -- to ensure that their 19 the SURE release notes if I've got the right term of 19 ballot is counted, they must do certain things. 20 art. Q And I think you may have just answered, 21 A Marks' 1? 21 but why do you -- why do you have that language on O Yeah, please. 22 there? 22

23

A Well, we want voters to know how to

25 that there -- that they will be counted.

24 properly complete their balloting materials to ensure

23

24

A Yes.

Q Page 4, if you don't mind. When a county

25 is inputting information into the system, is this the

1 MR. BERARDINELLI: I think that's all I 2 have. I'm going to review, but someone else may have 3 a couple questions. 4 THE VIDEOGRAPHER: You're going to pass 5 the witness? 6 MR. BERARDINELLI: Yeah. I will pass the 7 witness and 8 THE VIDEOGRAPHER: Should I take the 9 MR. BLACK: Yeah, if you don't mind 10 THE VIDEOGRAPHER: (indiscernible) 11 01:49:43 12 MR. BERARDINELLI: Yeah, I'm loud to 13 hopefully you got me. 14 THE VIDEOGRAPHER: Yeah, no, your volume 15 is great. 16 MR. BERARDINELLI: Thank you. 17 EXAMINATION BY COUNSEL FOR THE PLAINTIFF 18 BY MR. BLACK: 19 Q Okay. Deputy Secretary Marks, my name's 20 Martin Black, I'm from the Dechert firm, and I 21 represent the plaintiffs. And I also have a few 22 questions for you. Let's just go back and make sure 23 we understand the process from the moment that the 24 ballot comes into the election office, and the 15 MR. BERARDINELLI: Thank you. 16 assuming that a county 17 MS. MULLEN: Maybe just 18 THE WITNESS: once has a notice and 19 cure process, and wants the voter to receive a 20 particular message, they would use it. 21 BY MR. BLACK: 22 Q Well, we didn't get there yet. I'm just 23 saying if somebody's in a county, let's say they 24 don't have a notice and cure policy. 25 A Right.
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86
1 election worker looks at the ballot, and I assume can 1 Q But the ballot comes in, the election
2 see right away, for instance, if there's a signature 2 worker sees the ballot, they can immediately see
3 missing, correct? 3 whether the signature is there or not, correct?
4 A Correct. 4 A Correct.
5 Q And they can see right away if the date's 5 Q Okay. And that ballot then has to be
6 missing, correct? 6 recorded in the SURE system, preferably that day,
7 A Correct. 7 right?
8 Q And they can see right away in many cases, 8 A Correct.
9 if the date is wrong, like the voter has put in his 9 Q And the poll worker, excuse me, the
10 birthdate rather than 2024. Correct? 10 election worker looks into the SURE system and looks
11 A I yeah, I would think that's certainly 11 at the dropdown menu that you just preferred to with
12 the case. 12 23 different codes, right?
13 Q Now, I believe the next step is for the 13 A Correct.
14 election worker to stamp the date on the ballot. Is 14 Q And their job is to pick the best code to
15 that what you directing to 15 reflect the status of that ballot at the time?
16 A That is our guidance to stamp the date so 16 MS. GALLAGHER: Objection to form.
17 there's no question about when the ballot was 17 MR. BERARDINELLI: Object to the form.
18 received. 18 A I would think it will depend on the
19 Q And does the stamp go on the side of the 19 county's practice. If the county does not offer
20 envelope with the signature on it or on the other 20 notice and cure, it may be the county's practice to
21 side, or is it varied? 21 leave it in the, I can never remember this, but
22 A It varies depending on county practice. I 22 record ballot returned status until such time that
23 do believe we intentionally left some space on the 23 they enter the final disposition of the ballot.
24 declaration side of the envelope that the county 24 Q But if they already know that it's missing
25 could use. So it didn't interfere with anything 25 a signature, then the more accurate code would be one

Conducted or	n July 23, 2024
1 of the codes that says signature incorrect. Is that 2 right?	1 signed or dated or is dated with a date deemed to be 2 incorrect, that ballot return envelope must be set
3 MR. BERARDINELLI: Objection.	3 aside and the ballot not counted, correct?
4 MS. GALLAGHER: Objection to form.	4 A Correct.
5 MS. MULLEN: Objection; form.	5 Q And is that an accurate statement of the
6 MR. BERARDINELLI: Sorry.	6 DOS guidance?
7 MS. GALAGHER: You can go ahead.	7 A It is, yes.
8 A I mean, if you're asking my personal	8 Q Okay. The last sentence says, it is
9 opinion, what I would do or what I believe is the	9 important that the ballot return status is promptly
10 most accurate code, but it really does depend on the	10 and accurately recorded in SURE using the specific
11 county's practice if they offer notice and cure. If	11 response type as to the disposition for each ballot
12 they don't then they may not be updating the	12 received, correct?
13 disposition of the ballot at that point, they may be	13 A Correct.
14 leaving it in the record ballot returned status.	14 Q And that refers to the 20 today 23
15 Q Right. And you understand that's the	15 codes that are in the SURE system that could be
16 subject and part of this litigation, correct?	16 attached to a ballot, right?
17 A It is. And it's a it's a question of	17 A Correct.
18 law that the Court's going to answer.	18 Q And it's the DOS guidance that that code
19 Q Okay.	19 should be accurate, correct?
20 A And I can't answer that, so.	20 MR. BERARDINELLI: Objection; form.
21 Q Let's take a look at let's mark an	21 MS. GALLAGHER: Objection; form. Sorry.
22 exhibit guidance exhibit from April 3rd, 2023. Is	22 Q Is the DOS's guidance that the code should
23 this Marks' 3, I guess?	23 be accurate or inaccurately recorded in the SURE
24 A Yes.	24 uniform system designed by the state to record
25 (Marks' 3 was marked for identification	25 A Well, our guidance says accurately
90	92
1 and is attached to the transcript.)	1 recorded in SURE so.
2 Q Can you tell us what this document is?	2 Q So you would agree that the counties
3 A Yes, it's guidance concerning examination	3 should be selecting the most accurate code, correct?
4 of absentee and mail-in ballot return envelopes.	4 MR. BERARDINELLI: Objection; form.
5 This is guidance issued on April 3rd, 2023 to the	5 MS. GALLAGHER: Objection; form.
6 county election.	6 A I would agree that the county should be
7 Q And on the	7 selecting the most accurate code considering the
8 A County Boards of Elections.	8 county's practice as it relates to notice and cure.
9 Q And on the second page, the first sentence	9 Q Well, the codes have statements associated
10 in the background says, the Pennsylvania election	10 with them that go out to the voters, correct?
11 code describes processes that a qualified voter	11 A Correct.
12 follows to apply for, receive complete, and timely	12 Q And some of those statements would inform
13 return, an absentee or mail-in ballot to their County	13 the voter of the status of their ballot if it's
14 Board of Election. Do you see that?	14 incorrectly dated or is missing the signature,
15 A I do. Yes.	15 correct?
16 Q And then there are various processes in	16 A Correct.
17 here which are described that the county should	17 Q And some of the status codes would not
18 follow under DOS guidance, correct?	18 provide that information to the voter, correct?
19 A Correct.	19 A Correct.
20 Q Item 3 says, examination of declaration on	20 Q And if the county selects the one that is
21 mail ballot return envelopes. Do you see that?	21 most accurate, they would be providing information to
22 A I do. That's on page 3?	22 the voter about the status of the ballot and that
23 Q Yes, that's correct. Yes. And if you	23 it's missing a signature?
24 look at the fourth paragraph, which starts with, if	24 MS. GALLAGHER: Objection as to form.
25 the voter's declaration on the return envelope is not	25 MR. BERARDINELLI: Join.
•	I and the second

Conducted on July 23, 2024 93 95 MS. GALLAGHER: Objection to form. MS. GALLAGHER: Calls for a legal 1 2 conclusion. 2 A I think it's our view that the Supreme A Yeah, I'm not going to be able to answer a Court has ruled on this and we are trying to offer 4 legal question, if you're asking me, certainly we county's options under that reality. And if a county 5 encourage counties to provide notice to voters about does not wish to notify voters and offer them an 6 the disposition of their ballots. But we are -- the opportunity to cure, there's nothing we can do to current status quo is what the Supreme Court ruled mandate that. 8 back in 2020, that notice and cures is allowed, but 8 Q I understand that's a -- I'm just asking a 9 it's not mandatory, so. simpler question. Is it okay for counties to provide Q Did the Supreme Court address, if you 10 inaccurate information to voters? 11 know, you may not know, the due process claim at MR. BERARDINELLI: Objection. 11 12 issue in this case? Do you know? MS. GALLAGHER: Objection to form. 12 13 MS. MULLEN: Objection. 13 MS. MULLEN: Objection. 14 MS. GALLAGHER: Objection. 14 THE WITNESS: I -- again, I think it's 15 MS. MULLEN: He's not a lawyer. 15 accurate based on the county's practice. You know, THE WITNESS: I don't -- yeah, I don't 16 and I know it sounds like semantics, but I, you know, 16 17 recall that, but okay. 17 if I were a county that did not provide notice and 18 BY MR. BLACK: 18 cure, I may consciously not look at the outer 19 19 envelopes during the intake process so that I Q Are you aware of just -- strike that. 20 Just mechanically, when the ballot comes 20 wouldn't have to deal with that. 21 in, the election worker sees that there's no 21 But those are all options that each 22 signature on the ballot, they need to enter a code 22 individual county has to consider. And, you know, 23 and they look at the dropdown menu with the 23 codes. 23 however I feel about it is irrelevant because we 24 Do you see that? Do you have the codes in front of 24 can't mandate that. 25 you, by the way? 25 BY MR. BLACK: 94 96 A Yeah, well --O Is the -- strike that. 1 Once the canvassing is concluded and the 2 Q I'm sorry. 2 final determinations have been made with respect to A I do. Just to be clear, when the county 4 receives it, they're scanning it in and it -- the whether or not a mail-in ballot is going to be 5 default, as I understand it, is record ballot return. accepted, is the county required to update the code 6 Whether the county updates the disposition to another at that point? 7 ballot response type is going to depend on the MR. BERARDINELLI: Object to the form. 8 county's individual practice as it relates to notice 8 Required. 9 and cure. A It is -- it is our expectation that they -Q But you would agree that practice should 10 - and it is our guidance that they do that so that 11 be as accurate as possible in communicating to the 11 we, and they have good information contained in the 12 voters? 12 system about the ultimate disposition of the ballot. 13 MR. BERARDINELLI: Object to the form. Q Let's say a ballot comes in, doesn't have 14 MS. MULLEN: Objection. Asked and 14 a signature on it and is recorded in the system just 15 answered. 15 simply as received. Okay. Later the ballot goes MR. BERARDINELLI: Three times. 16 through canvassing and it's determined that it cannot 16 17 THE WITNESS: Right. Yeah, I may agree 17 be counted and the ballot is therefore rejected. Do 18 that that is what --18 you understand that? MR. BLACK: That's all we ask for. 19 A Yes. 19 20 THE WITNESS: -- I would do, but as noted, 20 Q Is the county obligated at that point to 21 that is a determination for each county to do. 21 update the SURE code to show that the ballot's been 22 BY MR. BLACK: 22 rejected and why?

23

25

24 Obligated.

Q So it's your view that it's up to the

24 county to determine whether or not to provide

25 accurate information or not to the voters?

MR. BERARDINELLI: Objection; form.

A It is -- it is our guidance that counties

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- 1 do that again, so that we have good information.
- 2 Certainly, we and the county, I would think, want to
- 3 know how many ballots are being rejected and for what
- 4 reason because it informs voter education that we may
- 5 do in the future.
- Q Does it also impact the voting records of
- 7 the state as to whether somebody cast a ballot in
- 8 that election?
- 9 MR. BERARDINELLI: Form.
- 10 MS. GALLAGHER: Objection to Form.
- 11 A It could impact their vote history
- 12 depending on whether the county credited them as
- 13 having voted.
- 14 Q Can you explain that?
- 15 A Well, it -- the county records vote
- 16 history in the SURE system. And by method if a
- 17 county -- if a county, and I -- I'm not aware that
- 18 this is occurring, but if county consciously
- 19 determined that a voter who submitted a ballot should
- 20 not receive vote history in the SURE system, it
- 21 wouldn't show up on their voter record.
- Q So it would -- it would show up as a vote
- 23 that was received but not counted? I'm not sure what
- 24 would -- what would show up on the voter record.
- 25 A Correct. It would not be clear. I -- it
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- 1 would not be an accurate description of the final2 disposition of the ballot.
- 3 Q And so if someone looked to see whether or 4 not the person had voted in the last election, would
- 5 it show that they voted or didn't vote?
- 6 MR. BERARDINELLI: Object to the form.
 - MS. GALLAGHER: Objection; form.
- 8 A It -- I think it would ultimately depend
- 9 on what the county does --
- 10 Q Right.
- 11 A -- in terms of vote history. But it
- 12 wouldn't be clear that the voter's ballot wasn't 13 counted.
- 14 Q So I'm just totally ignorant of this. So
- 15 you'll may have to walk me through it, but if the --
- 16 if a ballot -- mail-in ballot comes in, it's missing
- 17 a signature and is ultimately rejected at the
- 18 canvass, the original label in the SURE system
- 19 would've been received, but -- or recorded rather,
- 20 but if it was ultimately rejected, is there something
- 21 that would tell the voter that it was rejected --
- MS. GALLAGHER: Object to the form.
- 23 MR. BERARDINELLI: Join.
- 24 Q -- at the end of the day, or not?
- 25 MS. MULLEN: Object.

- 1 A I -- after the election the voter would be
 - able to determine whether their ballot was counted or
- 3 not. And the email notifications, I guess, that
- 4 would really depend on when the county ultimately
- 5 recorded the disposition of the ballot. But, you
- 6 know, I believe the voter has the right to know
- 7 whether their ballot was counted or not. But how the
- 8 county handles requests from voters on the
- 9 disposition of ballots is unfortunately a decision
- 10 that each county is entitled to make under the
- 11 current status of the law, as I understand it.
- Q So if they don't update the code after the
- 13 canvass, SURE will have inaccurate information in it;
- 14 is that right?
- 15 MS. GALLAGHER: Objection; form.
- 16 MS. MULLEN: Objection.
- 17 MR. BERARDINELLI: Join.
- 18 THE WITNESS: I -- it would certainly be
- 19 incomplete information, and I would argue that it's
- 20 inaccurate. For me as an election administrator, it
- 21 is important to have good information and good data
- 22 on this stuff because it informs our decision making.
- 23 So I would hope that at some point the county would
- 24 update the final disposition to accurately reflect
- 25 what the final disposition of the ballot was.
- 25 what the final disposition of the barrot wa
- 1 BY MR. BLACK:
 - 2 Q Going back to Marks' 1, which is the
 - 3 release note. You were asked some questions about
 - 4 the cancel incorrect date on page 8. Do you recall
 - 5 that?
 - 6 A I do, yes.
 - Q The email response that would go out if
 - 8 that code is selected, is stated in the right-hand
 - 9 column, it starts with your mail ballot may not be
 - 10 counted, et cetera. Do you see that?
 - 11 A I do, yes.
 - 12 Q It says in the second sentence that if you
 - 13 do not have time to request a new ballot before
 - 14 ballot application deadline, or if deadline has
 - 15 passed, and then it says you can go cast a
 - 16 provisional ballot. Right?
 - 17 A Right.
 - 18 Q Under what circumstance would someone be
 - 19 able to request a new ballot after having already
 - 20 sent in a mail-in ballot?
 - 21 MR. BERARDINELLI: Objection; form.
 - 22 A If -- so if -- so, the counties that do
 - 23 notice and cure actually have different practices,
 - 24 probably not a surprise to anyone in this room. In

103 1 original ballot and issue a new ballot to the voter. 1 reason, it says. 2 In other cases, they're asking the voter to perfect A Yeah, it's, we're basically telling 3 their original ballot. So we tried to capture in counties in this -- in this matrix under what 4 this language, and keep in mind we are -- we're circumstances they'd be -- they would want to select 5 trying to capture in a message that all counties have this ballot response type out of the dropdown list. 6 to use a variety of different practices in individual Q And so they should select cancel incorrect counties. date if the reason in the box on page 8 next to that 8 8 is --So -- but that might be a circumstance 9 under which the voter becomes aware either from the MS. GALLAGHER: I'm going to --10 county or otherwise, that something is wrong with 10 Q -- true? Is that what the guidance is 11 their ballot. They reach out to the -- to the County 11 trying to communicate? MR. BERARDINELLI: Objection. 12 Board of Elections and the county's practice is to 12 13 cancel that initial ballot and reissue another one. 13 MS. MULLEN: Objection. 14 And that typically happens, you know, two, three 14 MS. GALLAGHER: Objection to the form. 15 weeks before election day when there's still time to 15 THE WITNESS: Yeah, I, I think it speaks 16 facilitate that. 16 for itself. I mean, you know, we're expecting that Q Has it struck you at all that the U in 17 counties will select this cancellation reason if a 18 SURE uniform is not really uniform? 18 final disposition -- if they determine what the final 19 MR. BERARDINELLI: Yeah, object to the 19 disposition of the ballot is, that is why we added 20 form. 20 the pending codes. It is if a county uses notice and 21 MS. MULLEN: Objection. 21 cure, it is our -- or has a notice and cure process, A The system is uniform. County practices 22 it is our expectation that they would be using the 23 are not in many cases, and this is one of those 23 pending codes as opposed to the cancellation codes. 24 cases. 24 But that may not be the case in every county, 25 depending on the county's practice. 25 Q So the system is uniform, but it's not 102 104 uniformly used by all the counties? 1 BY MR. BLACK: MR. BERARDINELLI: Objection; form. Q And it says here that the cancellation 2 MS. GALLAGHER: Objection; form. incorrect date, "It should only be used when the MS. MULLEN: Form. county has made a final decision as to the ballot, or MS. GALLAGHER: That's more than form. it does not offer the opportunity to cure it." That's a (indiscernible) 02:10:00 right. MS. GALLAGHER: I'm going to object to the 6 MS. MULLEN: It's a uniform 7 form. (indiscernible) 02:10:03 of electors, so. 8 MR. BLACK: What's the objection? I just 9 A No, we -- again, we -- and I think it says read the box -- read the --MS. GALLAGHER: I don't believe it -- I 10 it in this release notes or the accompanying email 10 11 that, you know, our goal here was to provide counties 11 don't believe it says should be. 12 with options that best met their specific practices, MR. BLACK: I read the language --12 13 acknowledging that their practices are not uniform 13 MS. GALLAGHER: May I --14 from county to county, that doesn't necessarily mean 14 MR. BLACK: -- in the box. Please stop 15 that the system isn't but we certainly designed 15 interrupting my questions. 16 flexibility into this process based on the Supreme MS. GALLAGHER: Excuse me. If I -- you 16 17 Court's ruling in 2020 on the issue of notice and 17 believe -- I don't believe it says should. MR. BERARDINELLI: Why don't we just --18 cure. Q So under the cancel incorrect date code 19 why don't we just --20 that we were just referring to --20 MS. GALLAGHER: Right. That's what you 21 A Correct. 21 just said ---Q -- the guidance is in the second column; 22 MR. BERARDINELLI: Why don't we just re-22 23 is that right? 23 ask the question, Martin? 24 MR. BERARDINELLI: Object to the form. 24 BY MR. BLACK:

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O What is the second column, business

Q And it says, "It should only be used when

105 107 1 the county has made a final decision as to the 1 in no cure counties versus cure counties? Do you ballot, or it does not offer the opportunity to cure." Is that right? 3 A We looked at it, I can't recall what those A That is correct, yes. numbers look like, no cure versus cure counties. Q And that is the guidance that DOS provided 5 Q We've seen some data that suggests that with respect to the use of the cancel-incorrect date curing processes in some counties can cure up to 60, code, correct? 65 percent of the ballots. Does that seem correct? 8 MS. MULLEN: Objection to the term 8 A I believe that --9 MR. BERARDINELLI: Object to the form. guidance. 10 MR. BLACK: Thank you. 10 MS. GALLAGHER: Objection; form. MR. BERARDINELLI: Form. 11 11 A I believe that may be the case in THE WITNESS: It is -- we provided this 12 Allegheny County, if I'm not mistaken. 13 matrix to give counties basically the business reason Q Just talk a minute about the interaction 14 is we are telling counties based on their individual 14 between the SURE system and the poll books. And 15 practices, we're kind of giving them cues when they 15 forgive me, I understand almost nothing about this. 16 would use this code versus another code. That does 16 So I know the pulpits are printed. I show up to vote 17 not necessarily mean that a county is going to follow 17 and they say my name's in it because they always 18 our recommended process there. 18 have. But if I were to cast a mail-in ballot and 19 BY MR. BLACK: 19 show up to vote, what would be in the poll book? Q I'm not asking you to say it's mandated by A If -- it would depend on whether the --21 law or --21 your ballot was returned to the county or not. So 22 A Correct. 22 it's -- and it's going to appear at a different 23 Q -- to predict what counties are going to 23 location in the poll book, depending on that factor. 24 do. I'm just asking you to confirm that --24 So if you requested a ballot but didn't return it, A This is our opinion of when it should be 25 you can actually go into the polling place and the 106 108 1 used. poll book will indicate that in one section. Q And that opinion is that it should be used You can actually take your ballot, your when the county does not offer the opportunity to unvoted ballot remit that to the local election cure; is that right? officials, sign the poll, and then you can vote in 5 A Correct. the normal manner. If the poll book indicates that Q Thank you. We haven't asked these you've already returned your ballot then your option questions yet, and I don't expect you to have exact is to vote by provisional ballot. So the poll book numbers, but just generally, how many -- if you know, will indicate that you've already returned your 9 how many mail-in ballots were cast in the primary 9 ballot and you're not entitled to vote the 10 this year? 10 traditional manner, would have to by provisional MR. BERARDINELLI: Objection; form. 11 ballot. 11 12 Statewide or in Washington? Q In an county that uses notice and cure, if 13 MR. BLACK: Statewide. Statewide. 13 they sent a notice out of a defective ballot and that 14 THE WITNESS: Boy, that is a -- that is a 14 person then shows up at the polling place, can they 15 good question. It's hundreds of thousands, and I 15 vote a provisional ballot? 16 don't recall off the top of my head. MR. BERARDINELLI: Object to the form. 16 17 BY MR. BLACK: A If that voter shows up the polling place, 18 and they affirm that they're qualified to vote, and 18 Q Several hundred thousand? 19 A Yes. 19 understand that their ballot may not have been Q Do you have any sense of the number that 20 correctly submitted, they are entitled to vote by 21 were rejected or percentage that were rejected? 21 provisional ballot. O Do canceled votes versus recorded --22 A I think it was a little over 1 percent, as 23 I recall. It was certainly thousands of ballots that 23 strike that. 24 were rejected ultimately. 24 In a county that does notice and cure, if Q Do you know how many ballots were rejected 25 a voter sends in a ballot, which is rejected because

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109 1 it's missing a signature and they receive the email 2 stating that it was missing the signature, and they 3 show up at the polls, does their name show up in a 4 different part of the poll book than people who 5 recorded properly? A Yes. If they return their ballot, it is -7 - those are in a separate section of the poll book. 8 So basically anyone who returned their ballot to the 9 county are kind of segregated from the rest of the 10 voters so that counties can keep -- or local poll 11 workers can keep straight or distinguish between 12 folks who may be able to remit their balloting 13 materials versus those who've already submitted them 14 to the county. Q Do you know roughly how many counties are

- 16 currently allowing notice and cure and how many are 17 not?
- 18 MR. BERARDINELLI: Object to the form.
- 19 MS. MULLEN: Objection. Do you want a
- 20 time period, primary, general, or?
- Q Good point. For the last primary
- 22 election, do you have any sense of what the rough
- 23 number of counties that are --
- A I don't recall the -- the number of 25 counties. I know it is -- I believe it is at least

A I don't believe so. I think it was a --

- 2 it was a webinar. I don't believe that it was
- recorded. I don't know that there are minutes
- necessarily. The purpose of those was to give
- counties kind of an open forum to share with the
- department, their feedback regarding the ballot
- response type codes, how it worked out for them in
- their individual counties, and to get feedback on
- what changes they might want to see moving forward.
- 10 MR. BLACK: Can we just take five minutes
- 11 off? I'm getting final questions.
- 12 MR. BERARDINELLI: Yeah, I might have some
- 13 brief.
- 14 MS. GALLAGHER: I have some too.
- 15 THE VIDEOGRAPHER: We're going off the
- 16 record. The time is 12:43.
- 17 (Off the record.)
- 18 THE VIDEOGRAPHER: We are back on the
- 19 record. The time is 12:47.
- 20 BY MR. BLACK:
- 21 Q Just a couple more questions on new topic.
- 22 The DOS mail-in ballot tracker, what is that?
- A It's basically an online tool that a voter
- 24 could use to determine, you know, when their ballot
- 25 was mailed to them, when the county received their

- half the -- provide some --
- MR. BERARDINELLI: Excuse me. (sneezes) 2
- MR. BLACK: Bless you.
- MR. BERARDINELLI: Thank you.
- 5 A -- some form of notice and cure.
- MR. BERARDINELLI: I'm sorry my sneeze
- locked out the answer. What was the percentage? I'm
- 8 sorry.
- THE WITNESS: I believe it is -- it is at
- 10 least half, probably little more than half of the
- 11 counties that provide some form of notice and cure.
- 12 MR. BERARDINELLI: Thank you.
- 13 THE WITNESS: Keeping in mind that there
- 14 are variations in that.
- 15 BY MR. BLACK:
- Q You mentioned the feedback session that 17 you had with the county election officials.
- 18 A Yes.
- Q Do you recall whether there were any
- 20 specific comments by representatives of Washington
- 21 County?
- A I don't recall any comments by the
- 23 election director.
- Q Are there minutes or any record of that
- 25 conversation?

ballot as returned.

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- Q Is the information in the ballot tracker
- available to third parties?
- A Well, the information in the ballot
- tracker will be contained in the mail ballot voter
- file that we provide to third party requesters.
 - Q And that's updated every day?
- A Yes, as we approach the election, it's
- 9 updated every day.
- Q And if the code entered by a county is
- 11 record ballot returned, then that's what will show up
- 12 when the voter goes to look at his ballot status,
- 13 correct?
- A I believe so, yes. I believe it would say
- 15 ballot returned or ballot received, something like 16 that.
- 17 Q And on the other hand, if a county enters
- 18 one of the canceled codes, it would show canceled to
- 19 the voter or any third party who has access to the
- 20 data on the --
- 21 A Correct.
- Q What happens if the code is pending, do 22
- 23 you know what the voter would see?
- A I -- as far as I know, they would see the

113 115 Q Do the tracker -- does the tracker show 1 reissue a ballot if there's an issue with that the text of the emails or does it just have the code ballot, then no. 3 Q And do you know what Washington County's policy was about issuing new ballots in the 2024 A It just has the code. It's very simple 5 primary? matrix. MR. BLACK: Thank you for your time. I'll A I do not, no. pass the witness. Q Let's assume that their policy was that MS. GALLAGHER: Do you mind if I --8 we're non-curing county, we're not going to issue a MR. BERARDINELLI: Yeah, if you don't new ballot if you made an Act 47 -- Act 77 mistake. 10 mind, just briefly, I want to talk about the feedback 10 Assume that for sake of my question. Okay? 11 sessions. 11 A Okay. RE-EXAMINATION BY COUNSEL FOR THE DEFENDANT 12 Q If that's their policy and a voter got 13 BY MR. BERARDINELLI: 13 this email, would you agree that the email would be Q Okay. You mentioned that you don't recall 14 misleading because it would tell a voter that they 15 the director -- elections director for Washington 15 could request a new ballot? 16 County speaking, testified to that? A I would agree that that would certainly be 17 A Right. 17 the county's perspective. That this email as it's 18 Q Don't recall has different connotations. 18 written, would be misleading under that circumstance. 19 So I want to unpack this a little bit. Do you have a Q And that's not some outrageous 20 recollection one way or the other, whether she spoke 20 perspective. Right? 21 or not? 21 A I don't want to represent it, but, you 22 22 know, I don't -- I certainly, if you read this and A I don't. 23 Q Right. How many people spoke on the 23 match it up with the county's practice, I can 24 meeting? 24 understand why there'd be concern about the language 25 of the message. A A lot of counties spoke on the meeting, so 114 116 1 I can't recall if a specific one Melanie spoke. Q And what our goal here is, I think Q Right. So if Melanie Ostrander testified collectively at least, is to make sure voters have accurate information? under oath that she did speak, you don't have a 4 recollection that's contrary to that? A Correct. A Correct. 5 Q Can we pull out Marks' 3, the April 3rd, Q Can we pull out, hopefully for the last 6 2023 guidance. And I'm going to ask you some 7 time, Marks' Exhibit 1, and you were looking at page questions about the same section on page 3 that Mr. 8 8, and we can stay right there on page 8. Mr. Black Black asked you some questions about. So under the 9 was asking you some questions about the cancel 9 heading examination of declaration on mail ballot 10 incorrect date. I'm going to call it entry on this 10 return envelopes, are we at the same place? 11 spreadsheet type document. And the email that is 11 A Yes. 12 sent, if this code is selected, has language that 12 Q Okay. And the first sentence of that 13 says, if you do not have time to request a new ballot 13 indicates that the county boards of elections is 14 before, and that would be the application date for 14 responsible for approving ballots to be counted 15 that election, right? 15 during pre-canvassing and canvassing, right? 16 16 A Correct. A Correct. 17 Q Do you agree that implicit in that is if 17 Q So this section is talking about conduct 18 that date hasn't passed, that someone reading this is 18 during pre-canvassing and canvassing. 19 being told that they can request a new ballot? 19 A Correct. 20 A Yes. 20 Q And pre-canvassing, I think we established Q Okay. And in a county that does not 21 doesn't start until 7:00 a.m. on election day, right? 22 permit curing, can they get a new ballot? 22 A Correct. A It -- again, it would depend on the 23 Q And canvassing doesn't start until the 24 county's process exactly. But if it is -- if it is 24 Friday after election day? 25 not the county's process to cancel a ballot and 25 A Well, canvassing of mail ballots starts at

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1 8:00 p.m. on election day.	1 final disposition. I don't recall the exact
2 Q 8:00 p.m.	2 language, but certainly that issue was raised. And
3 A Pre-canvassing and then canvassing. Then	3 what what we discussed and what is our intent is
4 the official canvass of all the votes starts on	4 to put clear language in there that some of this
5 Friday afterwards.	5 information would only be applicable up to 8:00 p.m.
6 Q Either way, as far as canvassing goes, the	6 on election day.
7 polls are closed.	7 Q And that's going to be in effect for the
8 A Correct. Yes.	8 November, 2024 election?
9 Q And then if we look down in the third	9 A That is the intent. Yes.
10 paragraph, it's talking about when the status code	10 Q Let me show you what is already marked as
11 ought to be updated, correct?	11 that was Ostrander Exhibit 10. You and I had some
12 A Correct.	12 discussions about the ballot instructions, right
13 Q Okay. And in the second sentence,	13 A Correct.
14 starting in the second word of the third line, it	14 (Ostrander's 10, previously marked, is
15 says, if the board determines that a ballot should	15 attached to the transcript.
16 not be counted. Do you see that language?	16 Q And those are the ballot instructions from
17 A I do, yes.	17 the primary, correct?
18 Q And that would that final	18 A They are, yes.
19 determination, whether to count or not count the	19 Q And can you read the not the immediate
20 ballot happens during the canvassing, right?	20 top line, but the second line of the document into
21 A Correct.	21 the record.
22 Q Okay. So I'm canvassing, I say this guy	22 A "For your ballot to count, you must follow
23 doesn't have a date, we're not going to count him,	23 all of these steps."
24 right?	24 Q And that was the notice you were talking
25 A Right.	25 about that you wanted to provide to people who are
118	120
1 Q If I go into the SURE system, polls are	1 receiving mail-in ballots?
2 closed, right? Yes?	2 A Correct.
3 A Correct. Yes.	3 MR. BERARDINELLI: We couldn't remember
4 Q Okay. I go into the SURE system, I mark	4 the verbiage, so I just wanted to make sure we had
5 canceled no date. Okay. Is the county voter going	5 it. I think that's all I have. Thanks, Mr. Marks.
6 to get this email that tells them to go vote a	6 MR. BLACK: I have some
7 provisional ballot?	7 MS. GALLAGHER: Okay.
8 A If yes. If the email notifications are	8 MR. BLACK: I have some redirect.
9 being sent out, yes.	9 MS. GALLAGHER: Well, so I'll wait till
10 Q Yeah. If Jane Smith has janesmith@yahoo	10 you're done. Go ahead.
11 on file, she's going to get this email, right?	MR. BLACK: No. No.
12 A Right.	MS. GALLAGHER: No, go ahead, Martin.
13 Q And this email is telling her after the	MR. BLACK: Definitely not. You're on the
14 polls have closed to go try and cast a provisional	14 same side. You guys go, go ahead. You have
15 ballot?	15 questions.
16 A Correct.	16 RE-EXAMINATION BY COUNSEL FOR THE DEFENDANT 17 BY MS. GALLAGHER:
17 Q Has the department considered adopting a 18 code for use after the canvassing that will simply	
THA COUCTOL USE ALIEL THE CARRASSING HIAD WITH STRING	18 Q With respect to (indiscernible) 02:32:18 I
	10 cast a mail-in hallot secrecy envelope signed and
19 say your ballot was canceled, for example, because of	19 cast a mail-in ballot, secrecy envelope signed and
19 say your ballot was canceled, for example, because of 20 an incorrect date?	20 dated, gets received, you know, received, marked in,
 19 say your ballot was canceled, for example, because of 20 an incorrect date? 21 A We what we've looked at and based on 	20 dated, gets received, you know, received, marked in, 21 I'm in Allegheny County, they cure. How does my
 19 say your ballot was canceled, for example, because of 20 an incorrect date? 21 A We what we've looked at and based on 22 our feedback during the feedback sessions while we 	20 dated, gets received, you know, received, marked in, 21 I'm in Allegheny County, they cure. How does my 22 ballot under what your recommendation would be get
19 say your ballot was canceled, for example, because of 20 an incorrect date? 21 A We what we've looked at and based on 22 our feedback during the feedback sessions while we 23 looked at, was adding clear language that if it's	20 dated, gets received, you know, received, marked in, 21 I'm in Allegheny County, they cure. How does my 22 ballot under what your recommendation would be get 23 entered into the SURE system?
 19 say your ballot was canceled, for example, because of 20 an incorrect date? 21 A We what we've looked at and based on 22 our feedback during the feedback sessions while we 	20 dated, gets received, you know, received, marked in, 21 I'm in Allegheny County, they cure. How does my 22 ballot under what your recommendation would be get

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1 Q No, everything.	1 MS. GALLAGHER: No. No, during the
2 A You wouldn't sign and date that.	2 canvass.
3 Q I didn't mean to sign.	THE WITNESS: It's an excellent point.
4 A If you're	4 MS. GALLAGHER: During the canvass.
5 Q Everything I had said	5 MS. MULLEN: Okay. I'm going to let him -
6 A So you've submitted you've su	ıbmitted 6
7 your ballot to the Allegheny County Bo	oard of 7 MS. GALLAGHER: Okay.
8 Elections.	8 MS. MULLEN: Ask your question.
9 Q Right.	9 THE WITNESS: No, Counsel is correct. You
10 A And	10 wouldn't be able to go back and you wouldn't be able
11 Q Contains a secrecy envelope, ballo	
12 secrecy envelope, declaration envelope is	
13 dated.	13 MS. GALLAGHER: That's not
14 A Right.	14 THE WITNESS: so you wouldn't be able
15 Q Stamped. It gets received.	15 to update the disposition.
16 A Right.	16 BY MS. GALLAGHER:
17 Q How does that get recorded?	17 Q Okay. That's what I'm trying to figure
18 A Returned ballot	18 out. That was what my question was. Would there be
19 Q Recorded.	19 a way to go back and update that then?
	20 A No, I because you've taken the ballot
. •	21 out of the secrecy envelope, maintaining the secrecy
•	
22 THE VIDEOGRAPHER: Counsel, i	22 of the barrot, there would be no way to tre it back 23 to the declaration envelope.
23 best if you take the mic	<u> </u>
MS. GALLAGHER: Oh, I'm sorry.	
25 THE VIDEOGRAPHER: No, it's old	·
1 MC CALLACHED, Landa sin	122 124
MS. GALLAGHER: I apologize.	1 recorded, correct? That the SURE system would
2 MR. BERARDINELLI: I don't know	
3 good or bad.	3 A It would. Correct.
4 MS. GALLAGHER: No one has	4 Q Because there's a difference, would you
5 MR. BERARDINELLI: I'm the only	,
6 doesn't need the mic.	6 ballot is received in the office, I mean, in the
7 MS. GALLAGHER: No one has ew	
8 of not needing mic.	8 A Well, I mean, there's a difference between
9 Q Anyway, during the canvassing pro-	· · · · · · · · · · · · · · · · · · ·
10 find out my actual ballot is blank. Is my -	_
11 what gets entered into in the SURE syst	_
12 A I would expect that a county wou	· ·
13 cancel other under that circumstance -	
14 MS. MULLEN: Objection. Object	
15 A if the ballot was defected.	15 Q Right. That's what I'm trying to
16 MS. MULLEN: Hold on. Hold on.	
17 THE WITNESS: Sorry.	17 A That's the point of our guidance, but
18 MS. MULLEN: You're talking abou	
19 voter's actual ballot was blank?	19 Q Okay. And speaking of separate and
20 MS. GALLAGHER: Where you fill	l in, right. 20 distinct things, would you agree that notice and cure
21 MS. MULLEN: Yeah.	21 are two step two separate steps in the curing
22 MS. GALLAGHER: Okay.	22 process?
MS. MULLEN: So they're separate	ed. You 23 MS. MULLEN: Objection.
24 would never you have secrecy in voting	
25 THE WITNESS: Thank you, Counse	·

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4 MR. BERARDINELLI: Object to the form. 4 voter who had delivered a ballot without a signature?
5 It's not guidance. 5 MR. BERARDINELLI: Object to the form.
6 THE WITNESS: The release notes. 6 MS. GALLAGHER: Objection.
7 BY MR. BLACK: 7 Q Not required, just acceptable.
8 Q Point taken. If you take if you take a 8 MR. BERARDINELLI: Are you talking curing
9 look at the release notes, Marks' 1, you were asked 9 county or non-curing county?
10 some questions a moment ago about cancel incorrect 10 MR. BLACK: I'm just asking him a question
11 date code. You recall that? 11 about this language. Curing, non-curing, whatever.
12 In my example, it's a non-curing
13 Q If you look on page 6 and take a look at 13 MR. BERARDINELLI: Object to form.
14 the pend-other code, you see that one? 14 Because it's ambiguous given the different county
MR. BERARDINELLI: Sorry, 6, Martin? 15 BY MR. BLACK:
MR. BLACK: Yes. 16 Q In a non-curing in a county, would this
17 A Pend other? 17 language be appropriate to send to a voter who would
18 Q Yes. 18 return to ballot without a signature or an incorrect
MR. BERARDINELLI: Give me one second 19 date?
11/ 0000
20 please. Thank you. 20 MR. BERARDINELLI: Objection; form.
20 please. Thank you. 20 MR. BERARDINELLI: Objection; form.
20 please. Thank you. 21 Q You see that code? 20 MR. BERARDINELLI: Objection; form. 21 Q Not required. Would it be
20 please. Thank you. 21 Q You see that code? 22 A Yes. 20 MR. BERARDINELLI: Objection; form. 21 Q Not required. Would it be 22 MR. BERARDINELLI: Says, fix the errors.

Conducted on	July 23, 2024
129 1 curing county would use any of the pending codes, but 2 I cannot say that it would be inappropriate if the 3 county's process is to replace a ballot under certain 4 circumstances. Again, and it is it's all going to	131 1 CERTIFICATE OF COURT REPORTER - NOTARY PUBLIC 2 I, KYLAN BARRY, the officer Before whom the 3 foregoing proceedings were taken, do hereby certify 4 that any witness(es) in the foregoing proceedings 5 were fully swom; that the proceedings were recorded
5 come down to what a the specific county's practice 6 is. So I I can't say that would be inappropriate. 7 I think our expectation when we introduce the pending 8 codes is that they would only be used by counties who 9 offered some variation of notice and cure. 10 Q And with respect to the cancel codes, it's 11 expected that those would be used for counties that 12 don't offer the opportunity to cure; is that right? 13 MR. BERARDINELLI: Object to the form. 14 A I think generally, yes. 15 MR. BLACK: Okay. Thank you. No further 16 questions. 17 MR. BERARDINELLI: I'm good. 18 THE VIDEOGRAPHER: Anything else for the 19 record? 20 MS. GALLAGHER: You done? 21 MS. MULLEN: I'm done. 22 MS. GALLAGHER: All right. No questions. 23 MR. BERARDINELLI: Thank you, Mr. Marks.	by me and thereafter reduced to typewriting by a qualified transcriptionist; that said digital audio recording of said proceedings are a true and accurate record to the best of my knowledge, skills, and ability; and that I am neither counsel for, related to, nor employed by any of the parties to this case and have no interest, financial or otherwise, in its outcome. Harmonia Barry
24 THE VIDEOGRAPHER: This marks the end of 25 the videotaped deposition of Jonathan Marks. We're 130 1 going off the record. The time is 1:07. 2 (Off the record 1:07 p.m.) 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25	1 CERTIFICATE OF TRANSCRIBER 2 I, Robert Kreb, do hereby certify that 3 this transcript was prepared from the digital audio 4 recording of the foregoing proceeding; that said 5 transcript is a true and accurate record of 6 the proceedings to the best of my knowledge, skills, 7 and ability; and that I am neither counsel for, 8 related to, nor employed by any of the parties to 9 the case and have no interest, financial or 10 otherwise, in its outcome. 11 12 13 14 ROBERT KREB 15 7/24/2024 16 17 18 19 20 21 22 23 24 25



Department of State
Statewide Uniform Registry of Electors (SURE) Project
B 23.9.0_County Release Notes
March 11, 2024

Changes to SURE VR and PA Voter Services as of March 11, 2024

The following information outlines the additions and changes which will be deployed after the close of business on March 11, 2024, as part of the B 23.9.0 release. Please contact the SURE Help Desk for further information or with questions regarding any item(s) on the list provided below.

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SURE VR

Ballot Response Type Updates

As part of this release, modifications have been made within the SURE VR system to add 6 OPTIONAL 'Pending' Status Reasons when recording 'Response Types' for absentee and/or mail in ballot labels. These options may be used if a county offers ballot curing. If a county chooses to apply these Status Reasons and the voter's ballot application contains an email address, the system will then send an email to the voter which will provide them with information relating to the status of their ballot with a URL link to the Department of State website. Email details are provided later in this document.

Below are the new 'Pending' Status Reasons:

- PEND INCORRECT DATE
- PEND NO DATE
- PEND NO SIGNATURE
- PEND NO SECRECY ENVELOPE
- PEND NO ID
- PEND OTHER

The new response types are available for selection for each of the following ballot labels:

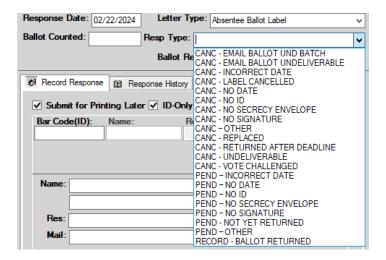
- Absentee Ballot Label
- Mail-In Ballot Label
- PA Bedridden Veteran Ballot Label
- PA Email Bedridden Veteran Ballot Label
- PA Email Military and Civilian Overseas Ballot Label
- PA Email Remote/Isolated Bedridden Veteran Ballot Label
- PA Email Remote/Isolated Overseas Ballot Label
- PA Military and Civilian Overseas Ballot Label
- PA Remote/Isolated Bedridden Veteran Ballot Label
- PA Remote/Isolated Overseas Ballot Label



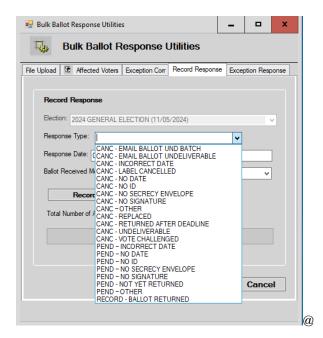
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The response types are available in the following areas within the SURE VR system:

• Record Mailings Screen



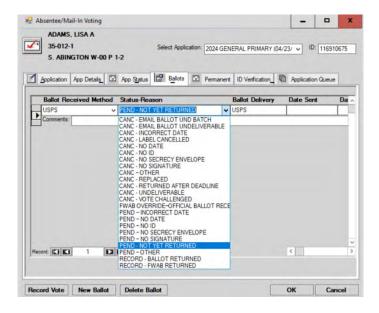
• Bulk Ballot Response Utility Screen





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• Ballots tab on the Absentee/Mail-In Voting screen



Please Note: Although changes were made to include the new response types under the *Ballots* tab of the **Absentee/Mail-In Voting** screen, the Department of State strongly recommends if a Status Reason update is needed, that the change should be made by utilizing the **Record Mailings** or **Bulk Ballot Response Utility** screens.

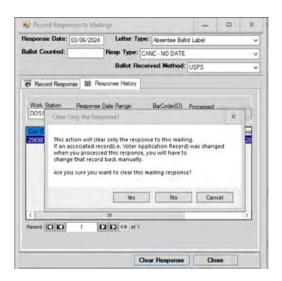


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By current design, changing the Status Reason from the **Absentee/Mail In Voting** screen, *Ballots* tab will not properly update the *Correspondence* tab on the voter record.

If using the **Record Mailings** screen, it will be necessary to access the **Response History** tab of the **Record Mailings** screen to clear the previous response before you can proceed to update the new response type.

Please reference the "Clearing an Absentee Ballot Label Response" in the Absentee Processing User Guide for detailed steps to clear a response.



Additionally, the response type of 'CANC-VOTE CANCELLED' has been removed as a drop-down selection. Any previous ballot applications associated with this status will not be affected for historical purposes.



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Ballot Response Email Verbiage Updates

As part of this release, emails that are triggered upon recording a response have been updated to include the new pending Response Types and will provide the applicant with more information regarding their current ballot status. These apply when a change has been made to the ballot or when the ballot has been recorded as received,

The table below lists each of the 'Response Types' as well as the 'Business Reason' for which they apply. The 'Second Paragraph Email Verbiage' describes language that is associated to each Response Type and will appear as dynamic text in the second paragraph of the emails. This information will also appear on the PAVS Election Ballot Status Tracker updates described later below.

Response Type	Business Reason	Second Paragraph Email Verbiage
PEND – OTHER	To be used when a	The county has noticed an error with your ballot envelopes,
	county offers the	which means your ballot may not be counted. If you cannot
	opportunity for	fix the errors in time, you can go to your polling place on
	voters to replace or	election day and cast a provisional ballot.
	correct a submission	
	error, and the	
	county has noticed a	
	submission error.	
PEND –	To be used when a	Your mail ballot may not be counted because you did not
INCORRECT DATE	county offers the	correctly date the declaration on your ballot return
	opportunity for	envelope. If you do not have time to request a new ballot
	voters to replace or	before [Ballot Application Deadline Date], or if the deadline
	correct a submission	has passed, you can go to your polling place on election day
	error, and the	and cast a provisional ballot.
	county has noticed	
	that the voter used	
	the wrong date.	
PEND – NO DATE	To be used when a	The county has noticed that you did not date your ballot
	county offers the	return envelope. This means your ballot may not be counted.
	opportunity for	Your county offers you the opportunity to fix your ballot
	voters to replace or	envelope, and you should go to
	correct a submission	https://www.vote.pa.gov/Voting-in-PA/Pages/Return-
	error, and the	Ballot.aspx to get more information.
	county has noticed	
	that the voter left	

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	the ballot return	If you cannot fix your ballot return envelope in time, you can
	envelope undated.	go to your polling place on election day and cast a provisional ballot.
PEND – NO SIGNATURE	To be used when a county offers the opportunity for voters to replace or correct a submission error, and the county has noticed that the voter left the ballot return envelope unsigned.	The county has noticed that you did not sign your ballot return envelope. This means your ballot may not be counted. Your county offers you the opportunity to fix your ballot return envelope, and you should go to https://www.vote.pa.gov/Voting-in-PA/Pages/Return-Ballot.aspx to get more information. If you cannot fix your ballot return envelope in time, you can go to your polling place on election day and cast a provisional ballot.
PEND – NO SECRECY ENVELOPE	To be used when a county offers the opportunity for voters to replace or correct a submission error, and the county has noticed that the voter returned the ballot without a secrecy envelope.	The county has noticed that when you returned your ballot, you placed it in the ballot return envelope without placing it into the secrecy envelope that says "OFFICIAL ELECTION BALLOT." This means your ballot may not be counted. Your county offers you the opportunity to fix your ballot envelopes, and you should go to https://www.vote.pa.gov/Voting-in-PA/Pages/Return-Ballot.aspx to get more information. If you cannot fix your ballot envelopes in time, you can go to your polling place on election day and cast a provisional ballot.
CANC – EMAIL BALLOT UND BATCH	This is used by SURE VR when an email ballot correspondence cannot be delivered to the absentee email address. Ballots with this type of response were automatically placed in an UND DEL absentee application batch.	Your ballot will not be counted because your emailed balloting materials have been returned as undeliverable.
CANC – EMAIL BALLOT UNDELIVERABLE	Cancels a ballot label that has been sent via email if the email has been returned as undeliverable.	Your email balloting materials were returned as undeliverable. Your county will send you a new paper ballot to the address on file.



1		
	Recording a ballot label as CANC- Email Ballot Undeliverable will automatically queue a paper ballot label for the voter.	
CANC –	This cancels the	Your mail ballot may not be counted because you did not
INCORRECT DATE	ballot if it is returned to the county with an incorrect date on the ballot envelope. It should only be used when the county has made a final decision as to the ballot, or it does not offer the opportunity to cure.	correctly date the declaration on your ballot return envelope. If you do not have time to request a new ballot before [Ballot Application Deadline Date], or if the deadline has passed, you can go to your polling place on election day and cast a provisional ballot.
CANC – LABEL	Used if a ballot label	Your ballot status has been updated to cancelled because
CANCELLED	is misplaced or damaged and is cancelled in order to	your original ballot has been misplaced or damaged. A new ballot is being created and will be provided to you.
	create another one;	No email generated.
	also used to generate 2 nd ballot labels.	
PEND – NO ID	To be used by any county that has received a ballot for a voter who did not include the required ID, and who wants to alert the voter to this issue.	Your ballot application did not include valid identifying information, and your ballot was returned without the necessary ID. Your ballot will not be counted unless you bring valid identifying information to your county election official. You can find more information on the necessary ID here: https://www.vote.pa.gov/Voting-in-PA/Documents/DOS_Identification_for_absentee_voting.pdf.
CANC – NO DATE	Cancels the ballot if it is returned to the county with no date on the ballot envelope. It should only be used when the county has made	Your mail ballot may not be counted because you did not date the declaration on your ballot return envelope. If you do not have time to request a new ballot before [Ballot Application Deadline Date], or if the deadline has passed, you can go to your polling place on election day and cast a provisional ballot.
	a final decision as to	



	1	T
	the ballot, or it does	
	not offer the	
	opportunity to cure.	
CANC – NO ID	Cancels ballot if	Your ballot will not be counted because you did not timely
	absentee or mail-in	provide proof of identification.
	requiring ID is not	
	provided.	
CANC – NO	Cancels ballot if	Your ballot will not be counted because it was not returned
SECRECY	county receives	in a secrecy envelope. If you do not have time to request a
ENVELOPE	ballot and it is not in	new ballot before [Ballot Application Deadline Date], or if the
	the inner secrecy	deadline has passed, you can go to your polling place on
	envelope. It should	election day and cast a provisional ballot.
	only be used when	·
	the county has made	
	a final decision as to	
	the ballot, or it does	
	not offer the	
	opportunity to cure.	
CANC – NO	Cancels the ballot if	Your ballot will not be counted because you did not sign the
SIGNATURE	it is returned to the	declaration on your ballot return envelope. If you do not
	county with no	have time to request a new ballot before [Ballot Application
	signature on the	Deadline Date] or if the deadline has passed, you can go to
	ballot envelope. It	your polling place on election day and cast a provisional
	should only be used	ballot.
	when the county has	
	made a final decision	
	as to the ballot, or it	
	does not offer the	
	opportunity to cure.	
CANC – REPLACED	Used to cancel a lost	No email generated.
	ballot if a	
	replacement is sent.	
CANC – RETURNED	After Deadline	Your ballot will not be counted because it was received after
AFTER DEADLINE	Cancels the ballot if	the deadline.
_	it is invalid due to	-
	being returned after	
	the deadline.	
CANC –	Cancels the ballot if	Your ballot will not be counted because it was returned as
UNDELIVERABLE	it is returned	undeliverable by the United States Postal Service (USPS). If
	undeliverable by the	you do not have time to request a new ballot before [Ballot
	Post Office.	Application Deadline Date], or if the deadline has passed, you



		can go to your polling place on election day and cast a provisional ballot.
CANC – OTHER	The CANC- OTHER status reason should be used only when no other field more aptly applies. This may be for a secrecy envelope with disqualifying markings on it, or other issues that do not fall into another SURE categories. Do not use this code for any other cancellation reason.	The county has identified an error with your ballot envelope(s), and your ballot will not be counted. If you do not have time to request a new ballot before [Ballot Application Deadline Date], or if the deadline has passed, you can go to your polling place on election day and cast a provisional ballot.
CANC – VOTE CHALLENGED	Used if a ballot is not counted because of a successful challenge.	Your ballot will not be counted because of a successful challenge.
PEND – NOT YET RETURNED	Status the label is in after the ballot is sent and before it is returned.	No email generated.
RECORD – BALLOT RETURNED	Records the voter's ballot as returned prior to the deadline.	Your ballot has been received by [County Name] County as of [DateRecorded]. If your county election office identifies an issue with your ballot envelopes that prevents the ballot from being counted, you may receive another notification. Otherwise, you will not receive any further updates on the status of your ballot and you are no longer permitted to vote at your polling place location.
RECORD-FWAB RETURNED	Used to record a Federal Write In Ballot was received prior to the Official Ballot being returned.	Your ballot has been received by [CountyName] County as of [DateRecorded].
FWAB OVERRIDE- OFFICIAL BALLOT RECEIVED	Used to record an Official Ballot as returned and	Your ballot has been received by [CountyName] County as of [DateRecorded].



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overrides the	
Federal Write In	
Absentee Ballot	
previously recorded.	

Sample Emails:

The email gives the voter notice that their ballot has been received and has additional language stating that the voter may receive further communication if an error is identified with their ballot.

Subject Line: Your Ballot Has Been Received

Email Body:

Dear [ApplicantName],

Your ballot has been received by [CountyName] County as of [DateRecorded].

Please note, if [CountyName] County observes an issue with your ballot envelopes, you may receive another email from this account with additional information. To get more information on your ballot's status, you can look it up at https://www.pavoterservices.pa.gov/Pages/BallotTracking.aspx.

If you have questions about your ballot, please contact [CountyName] County at [CountyContact]. Thank you.

To read this information in Spanish, go to [ballot tracker URL] – In Spanish
To read this information in Chinese, go to [ballot tracker URL] – In traditional Chinese
****Please do not reply to this email.****

FWAB Ballots

Subject Line: Your Ballot Has Been Received

Email Body:

Dear [ApplicantName],

Your ballot has been received by [CountyName] County as of [DateRecorded]. To get more information on your ballot's status, you can look it up at https://www.pavoterservices.pa.gov/Pages/BallotTracking.aspx.

If you have questions about your ballot, please contact [CountyName] County at [CountyContact]. Thank you.

To read this information in Spanish, go to [ballot tracker URL] – In Spanish To read this information in Chinese, go to [ballot tracker URL] – In traditional Chinese

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****Please do not reply to this email.****

Your Ballot Status Has Changed

The email below is generated when certain cancel codes and pending codes are recorded in SURE VR. The second paragraph dynamic email language will be the same as shown in the table above.

Subject Line: Your Ballot Status Has Changed – Check for Updates **Email Body:**

Dear [ApplicantName],

After your ballot was received by [CountyName] County, it received a new status.

(THE SECOND PARAGRAPH DYNAMIC EMAIL LANGUAGE WILL APPEAR HERE.)

You can get more information on your ballot's new status by going to https://www.pavoterservices.pa.gov/Pages/BallotTracking.aspx.

If you have questions or need more information after checking your ballot's status, please contact [CountyName] County at [CountyContact].

To read this information in Spanish, go to [ballot tracker URL] – In Spanish To read this information in Chinese, go to [ballot tracker URL] – In traditional Chinese

Thank you.

****Please do not reply to this email.****

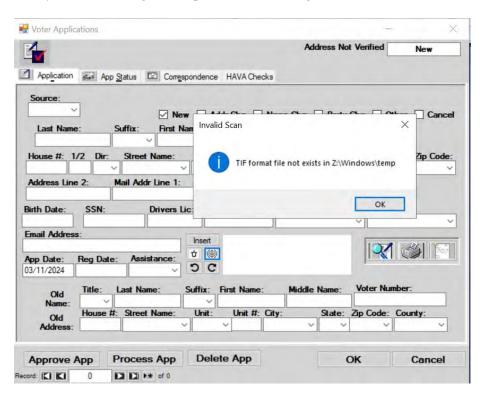


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SURE VR Disconnects

Modifications to the SURE VR system to address county reported issues with the 'Add Last Scan Document' and 'Add Last Scan' buttons, stemming from a discovered issue with system disconnects from the 'Z Drive'. Currently, users must select a map drive button in CITRIX when this issue occurs. This release will include systematic logic to reconnect the drive when the system detects a disconnect has occurred.

• The system will now give an updated error message when an incorrect file format is being used.





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PA VOTER SERVICES

Election Ballot Status Tracker

In addition to the updates mentioned above, modifications have also been made to the PAVS Election Ballot Status Tracker for a voter wishing to view their ballot status for a ballot application as follows:

- The 'Ballot Type' column has been updated to display either "Absentee" or "Mail-In".
- The 'Status' column displays the Response Types associated to the ballot.
- Below each ballot line item will be a brief description of the status listed to give additional information to the voter.
- In the event multiple Response Types exist for an active election, then each of the ballot line items will be displayed along with the status of each ballot.

The tracker and all columns have been updated to appear in English, Spanish, and Traditional Chinese based on the selection made by the voter.

Please see the screenshots below:





	peared on your application)					
Lee	eared on your application)					
Johnson	cared on your application)					
Date of Birth (mm/d	i/www)					
08/26/1963						
County						
LACKAWANNA						
Ballot Type	Election	Application Received	Application Processed	Ballot Mailed On	Ballot Received	Status
Your Ballot Stat	· · ·	Application	Amplication	Dellat Mailed	Dellet	Cántura
					Received	
Absentee	2024 GENERAL PRIMARY	02/16/2024	02/16/2024			CANC - OTHER
ii the deadiine has j	passed, you can go to your polling place vides a summary of your application ead as "Vote Recorded" after your of	n and ballot statu	s. The columns ed your voted b	will update as yo illot.		sses your application or ballot. The
status column will r	stions about the status of your ball	ot, please contact	LAUIAMAMA	, (, -		



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Estado de la boleta electoral Puede rastrear el estado de su papeleta de voto por correo o en ausencia completando los campos abajo. No puede usar el rastreador para rastrear el estado de la papeleta que completó en persona el día de las elecciones. Nombre (tal y como aparecía en su solicitud) Lee Apellido (tal y como aparecía en su solicitud) Fecha de Nacimiento (MM/DD/YYYY) 08/26/1963 Condado LACKAWANNA Enviar Resultado(s) del estado de su boleta Tipo de boleta Solicitud Solicitud Boleta Boleta Estado recibida enviada por recibida procesada correo Absentee 2024 GENERAL PRIMARY 02/16/2024 02/16/2024 CANC - OTHER El condado ha identificado un error en el (los) sobre(s) de su papeleta y su papeleta no será contada. Si no tiene tiempo para solicitar una nueva papeleta antes de la April 08, 2024, o si la fecha límite ya pasó, puede ir a su lugar de votación el día de las elecciones y emitir una papeleta provisional. El cuadro de arriba presenta un resumen de su solicitud y estado de boleta. Las columnas se actualizarán a medida que en su condado se procese su solicitud o boleta. En la columna de estado aparecerá "Vote Recorded" después de que su condado haya recibido su boleta de votación. Si tiene alguna pregunta sobre el estado de su boleta, por favor comuníquese con el Condado de LACKAWANNA en (570) 963-6737 o visite www.vote.pa.gov/county para más información. Descripciones de las columnas Tipo de boleta - Ausente o por correo Elección - La boleta solicitada es para esta elección. Solicitud recibida - La fecha en la que su condado recibió su solicitud. Solicitud procesada - La fecha en la que su condado procesó su solicitud. Boleta enviada por correo - La fecha en la que su condado le envió su boleta a la dirección que figura en su solicitud. Boleta recibida por el condado - La fecha en la que su condado recibió su boleta de votación.

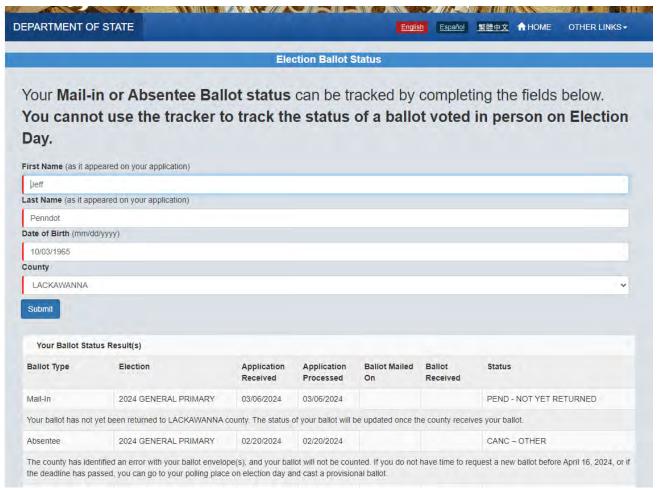
Estado - El estado de su solicitud de boleta es el último estado conocido en el que se encuentra su solicitud de boleta.







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Note: The above shows multiple Response Types that are associated to the ballot.



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County Release Notes Build 24.8
August 23, 2024

Changes to SURE VR and PA Voter Services as of August 23, 2024

The following information outlines the additions and changes which will be deployed after the close of business on August 23, 2024, as part of the Build 24.8. Please contact the SURE Help Desk for further information or with questions regarding any item(s) on the list provided below.

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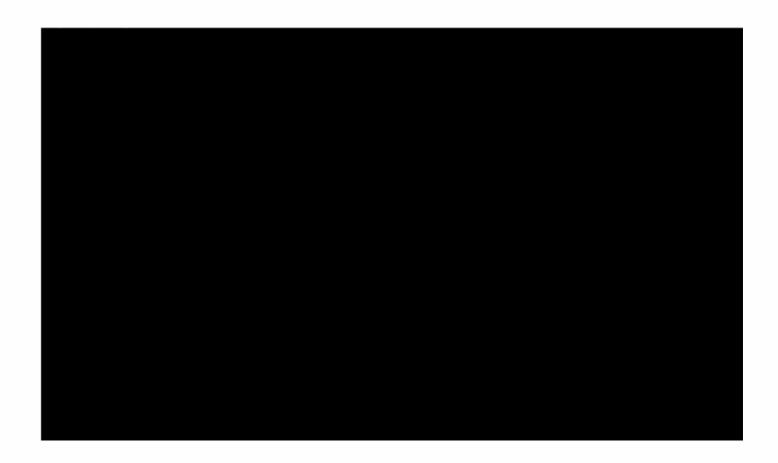






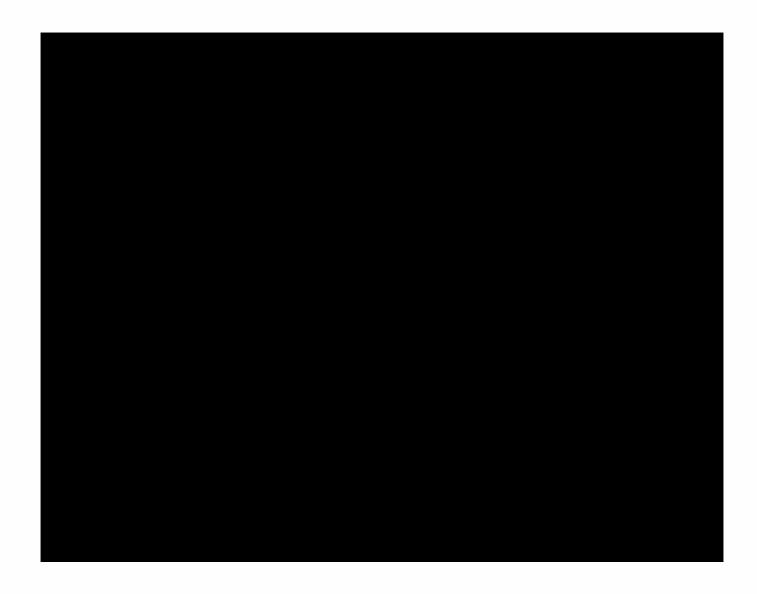
























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County Release Notes Build 24.8
August 23, 2024

Ballot Email Language Changes

Based on county feedback and recommendations, the text in the 2nd paragraph of the 'Your Ballot Has Been Received' and 'Your Ballot Status Has Changed' emails generated by the system based on 'Ballot Status Reason' have been modified. The table below lists each ballot 'Response Type' type that can be used when recording responses for returned absentee and mail-in ballots with the associated modified email language. This updated verbiage will also display in the online Election Ballot Status tracker which will be discussed later in this document. Emails will only be sent to those voters who have provided a valid email address on their ballot application.

Response Type	Email text in 2nd Paragraph and Election Ballot Status Tracker
PEND - OTHER	The county has noticed one or more errors with your ballot envelopes, which means your ballot may not be counted. Your county offers you the opportunity to address errors on your ballot envelopes, and you should go to https://www.vote.pa.gov/Resources/Pages/Contact-Your-Election-Officials.aspx to find your county's contact information.
	If you cannot address the error in time, you can go to your polling place on election day and cast a provisional ballot.
PEND - INCORRECT DATE	The county has noticed that you did not correctly date your ballot return envelope. This means your ballot may not be counted. Your county offers you the opportunity to address this error, and you should go to https://www.vote.pa.gov/Resources/Pages/Contact-Your-Election-Officials.aspx to find your county's contact information.
	If you cannot address this error in time, you can go to your polling place on election day and cast a provisional ballot.
PEND - NO DATE	The county has noticed that you did not date your ballot return envelope. This means your ballot may not be counted. Your county offers you the opportunity to address this error, and you should go to https://www.vote.pa.gov/Resources/Pages/Contact-Your-Election-Officials.aspx to find your county's contact information.
	If you cannot address this error in time, you can go to your polling place on election day and cast a provisional ballot.

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PEND - NO	The county has noticed that you did not sign your ballot return envelope.
SIGNATURE	This means your ballot may not be counted. Your county offers you the
	opportunity to address this error, and you should go to
	https://www.vote.pa.gov/Resources/Pages/Contact-Your-Election-
	Officials.aspx to find your county's contact information.
	If you cannot address this error in time, you can go to your
	polling place on election day and cast a provisional ballot.
PEND - NO SECRECY	The county has noticed that when you returned your ballot, you placed it
ENVELOPE	in the ballot return envelope without placing it into the secrecy envelope
	that says "OFFICIAL ELECTION BALLOT." This means your ballot may
	not be counted. Your county offers you the opportunity to address this
	error, and you should go to
	https://www.vote.pa.gov/Resources/Pages/Contact-Your-Election-
	Officials.aspx to find your county's contact information.
	If you cannot address this error in time, you can go to your
	polling place on election day and cast a provisional ballot.
CANC - INCORRECT	Your ballot may not be counted because you did not correctly
DATE	date your ballot return envelope. If you receive this email on or
	before election day, you can go to your polling place on election
	day before 8 p.m. and request a provisional ballot.
PEND - NO	Your ballot application did not include valid identifying
ID	information, and your ballot was returned without the necessary
	ID. Your ballot will not be counted unless you provide valid
	identifying information to your county election official. You can
	find more information on the necessary ID here:
	https://www.pa.gov/content/dam/copapwp-
	pagov/en/vote/resources/documents-and-
	forms/DOS_Identification_for_mail_voting.pdf.
CANC - NO DATE	Your ballot may not be counted because you did not date your
	ballot return envelope. If you receive this email on or before
	election day, you can go to your polling place on election day
	before 8 p.m. and request a provisional ballot.
CANC - NO	

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ID	proof of identification in time.
CANC - NO SECRECY ENVELOPE	Your ballot may not be counted because when you returned your ballot, you placed it in the ballot return envelope without placing it into the secrecy envelope that says "OFFICIAL ELECTION BALLOT.". If you receive this email on or before election day, you can go to your polling place on election day before 8 p.m. and request a provisional ballot.
CANC - NO SIGNATURE	Your ballot may not be counted because you did not sign your ballot return envelope. If you receive this email on or before election day, you can go to your polling place on election day before 8 p.m. and request a provisional ballot.
CANC – OTHER	The county has identified one or more errors that prevents your ballot from being counted. If you receive this email on or before election day, you can go to your polling place on election day before 8 p.m. and request a provisional ballot.

Pennsylvania's Voter Registry

SURE

1-846-4PA-SURE

Department of State
Statewide Uniform Registry of Electors (SURE) Project
County Release Notes Build 24.8
August 23, 2024

Sample Emails:

The 'Your Ballot Has Been Received' email will automatically generate when the RECORD – BALLOT RETURNED status code is recorded in SURE VR. Every mail ballot voter who included an email with their application and who returns their ballot will receive the updated email below.

Subject Line: Your Ballot Has Been Received

Email Body:

Dear [%@ApplicantName],

Your ballot has been received by [%@CountyName] County as of [%@DateRecorded]. To get more information, you can click here:

https://www.pavoterservices.pa.gov/Pages/BallotTracking.aspx.

Thank you!

To read this information in Spanish, go to [ballot tracker URL] – In Spanish To read this information in Chinese, go to [ballot tracker URL] – In Traditional Chinese

****Please do not reply to this email. ****

FWAB Ballots

Subject Line: Your Ballot Has Been Received

Email Body:

Dear [%@ApplicantName],

Your ballot has been received by [%@CountyName] County as of [%@DateRecorded]. To get more information on your ballot's status, you can look it up at https://www.pavoterservices.pa.gov/Pages/BallotTracking.aspx.

If you have questions about your ballot, please contact [%@CountyName] County at [%@CountyContact].

Thank you!



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To read this information in Spanish, go to [ballot tracker URL] – In Spanish
To read this information in Chinese, go to [ballot tracker URL] – In Traditional Chinese

****Please do not reply to this email. ****

Your Ballot Status Has Changed

The email below is generated when certain cancel codes and pending codes are recorded in SURE VR. The second paragraph language will be the same as the associate 'Response Type' listed in the table above.

Subject Line: Your Ballot Status Has Changed – Check for Updates **Email Body:** Dear [ApplicantName],

After your ballot was received by [CountyName] County, it received a new status.

[REFER TO TABLE FOR SPECIFIC 2ND PARAGRAPH LANGUAGE]

You can get more information on your ballot's new status by going to https://www.pavoterservices.pa.gov/Pages/BallotTracking.aspx.

If you have questions or need more information after checking your ballot's status, please contact [CountyName] County at [CountyContact].

To read this information in Spanish, go to [ballot tracker URL] - In Spanish To read this information in Chinese, go to [ballot tracker URL] - In traditional Chinese

Thank you.

****Please do not reply to this email.****





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PA VOTER SERVICES

Election Ballot Status Tracker Messaging Modifications

As mentioned above, the PA Voter Services Election Ballot Status tracker will display the updated language as provided to voters in the second paragraph of the 'Your Ballot Status Has Changed' email as described above.

The sample below displays the updated messaging associated to the 'PEND – INCORRECT DATE' ballot status.

Absentee 2024 GENERAL ELECTION 08/12/2024 08/12/2024 08/12/2024 PEND – INCORRECT DATE The county has noticed that you did not correctly date your ballot return envelope. This means your ballot may not be counted. Your county offers you the opportunity to address this error, and you should go to Vote pa gov/Election-Officials to find your county's contact information. If you cannot address this error in time, you can go to your polling place on election day and cast a provisional ballot.	Ballot Type	Election	Application Received	Application Processed	On Mailed	Ballot Received	Status
address this error, and you should go to Vote pa.gov/Election-Officials to find your county's contact information.		2004 CENEDAL ELECTION	09/12/2024	08/12/2024		08/12/2024	PEND - INCORRECT DATE
	address this error,	ticed that you did not correctly date you and you should go to Vote.pa.gov/Elec	r ballol return env	elope. This mean	ontact information.	not be counted.	
	The county has not address this error, a	ticed that you did not correctly date you and you should go to Vote.pa.gov/Elec	r ballol return env	elope. This mean	ontact information.	not be counted.	

The tracker and all columns will continue to appear in English, Spanish, and Traditional Chinese based on the selection made by the voter.